



2014 Student Experience Survey

January 2015

CUNY Offices of Institutional and Policy Research
As Modified by LaGCC IR&A





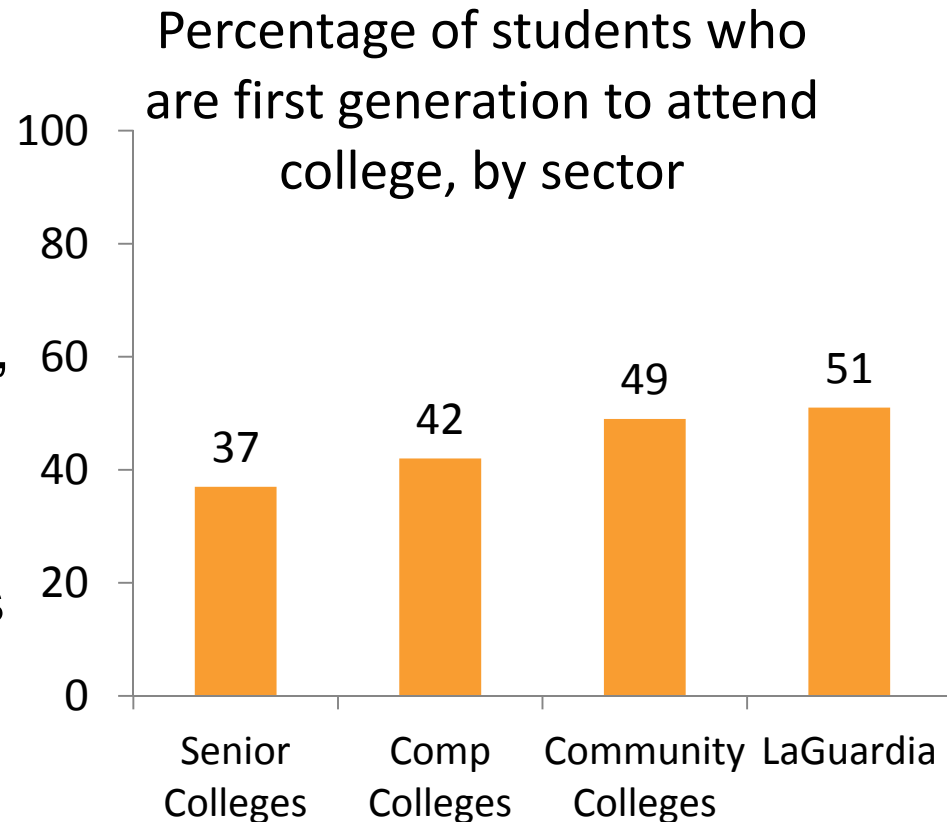
The SES covers a broad range of topics

- Satisfaction with
 - Overall academic quality of college
 - Social life on campus
 - Facilities
 - Availability of courses
 - Academic and student services
- Student characteristics and activities
 - Socio-economic characteristics
 - Household composition
 - Time spent studying, participating in activities, working, volunteering, and caring for others
- Attitudes toward and use of technology



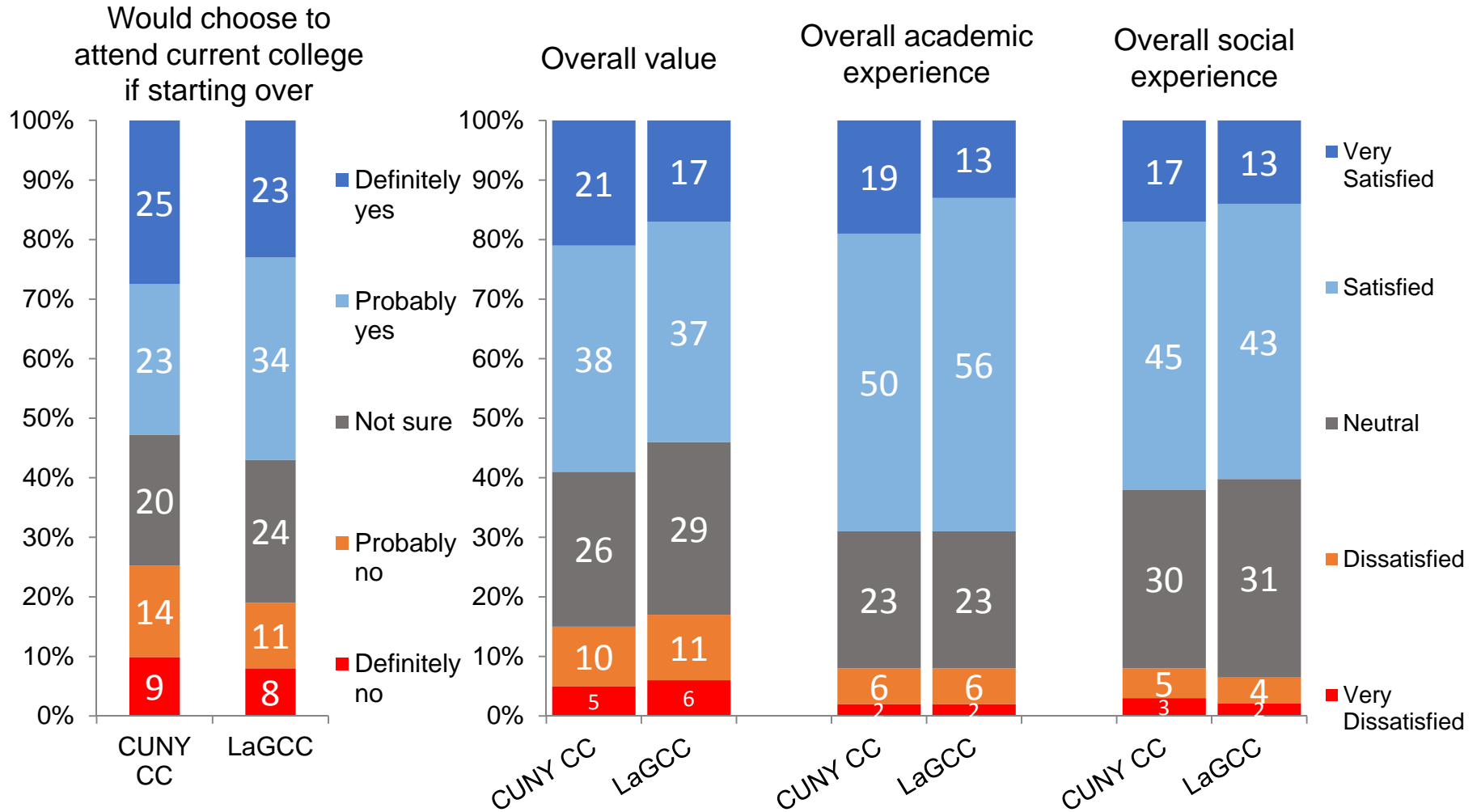
The SES provides important information about students' socio-economic status and living situations

- 51% of LaGCC students are the first generation in their family to attend college
- 66% live with their parents, only 10% live with children
- 51% of students report having household incomes less than \$20,000 (48% at CUNY CCs)



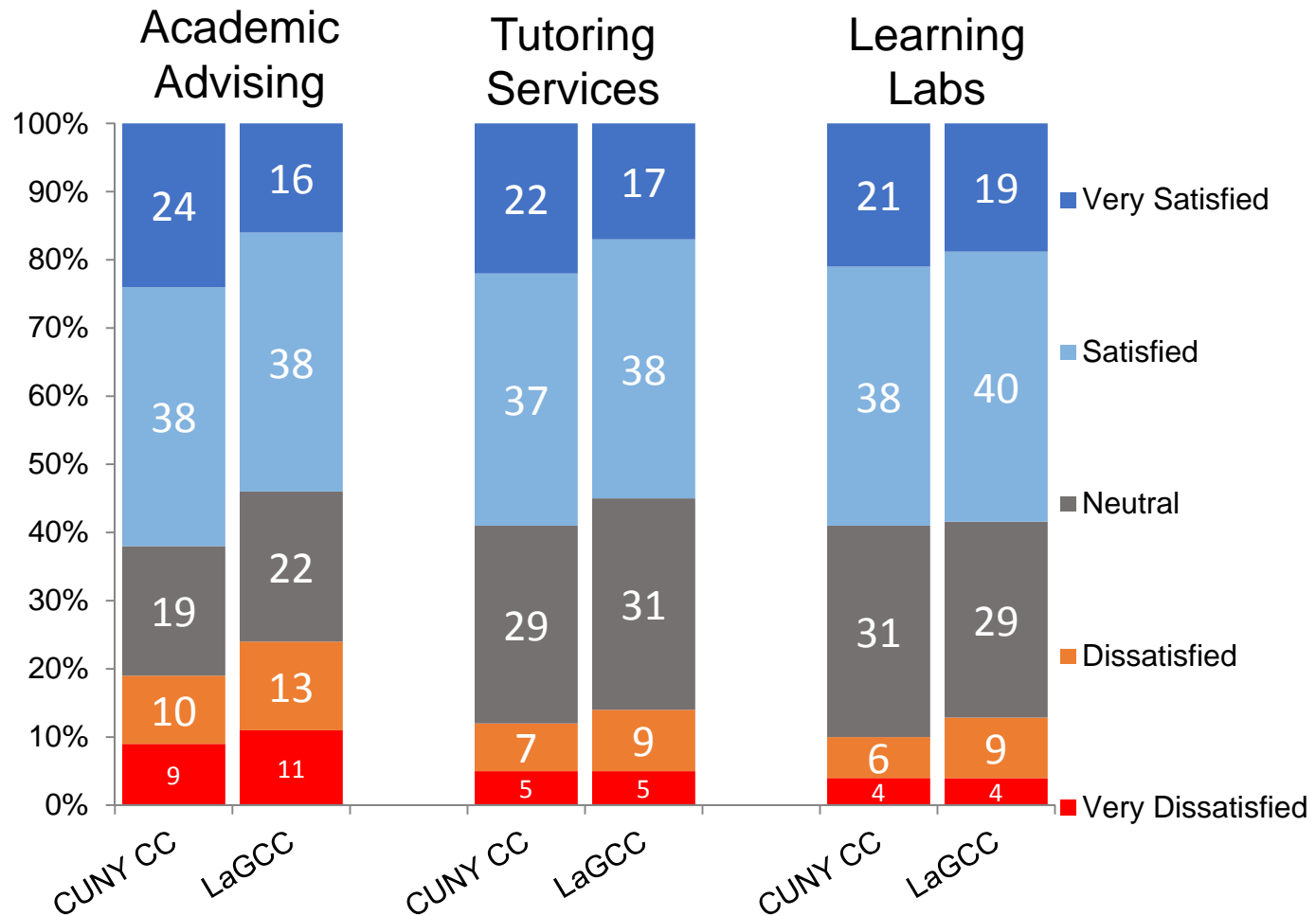


LaGCC Students More Likely to Choose LaGCC Again, Compared to All CUNY CC Students





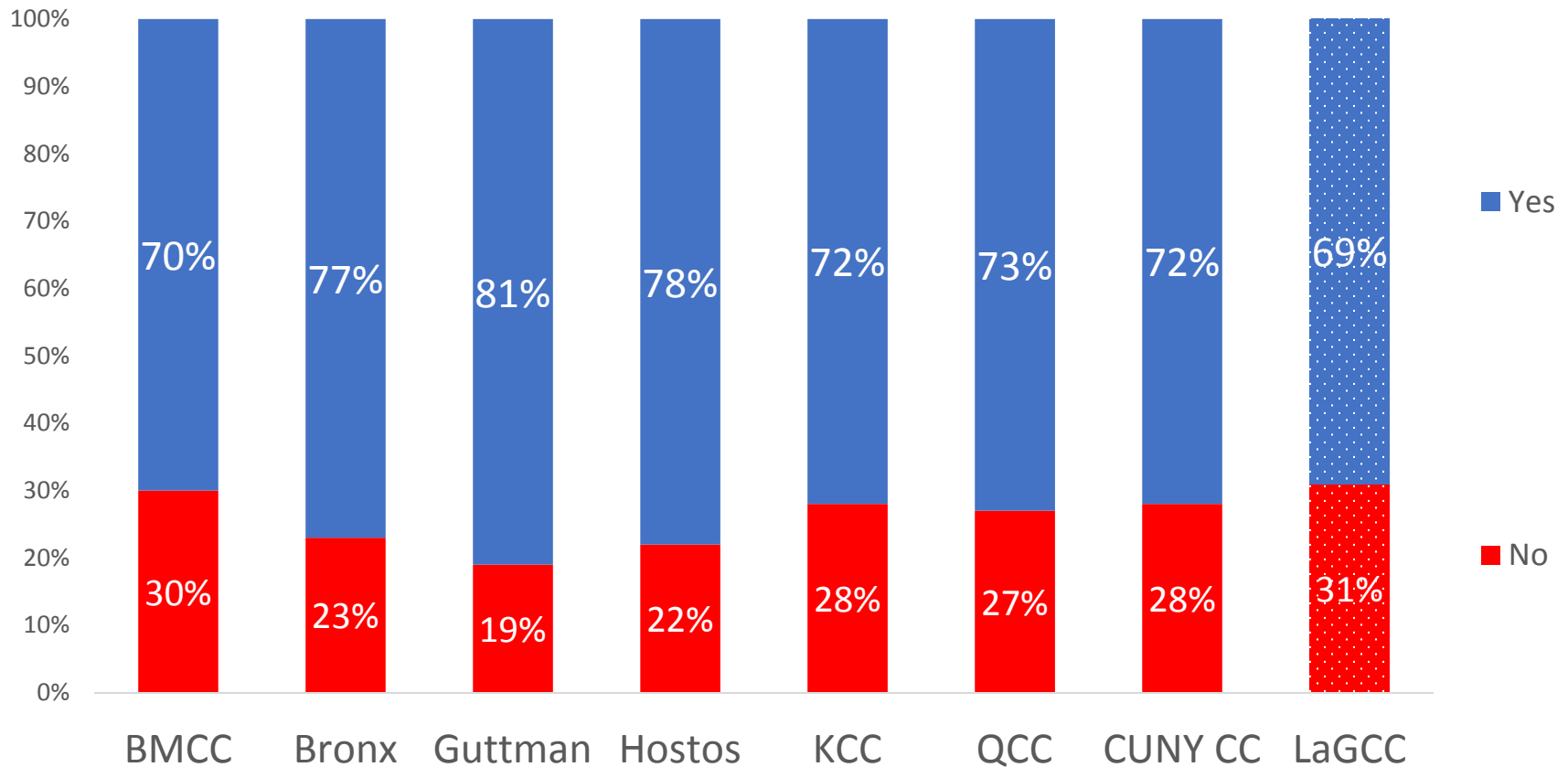
LaGCC Lags the CUNY Community College Average in Satisfaction with Academic Advising and Tutoring Services





Fewer LaGCC Students Said They Could Register for All Their Courses than Any Other CUNY CC

I was able to Register for Every Course I wanted to take

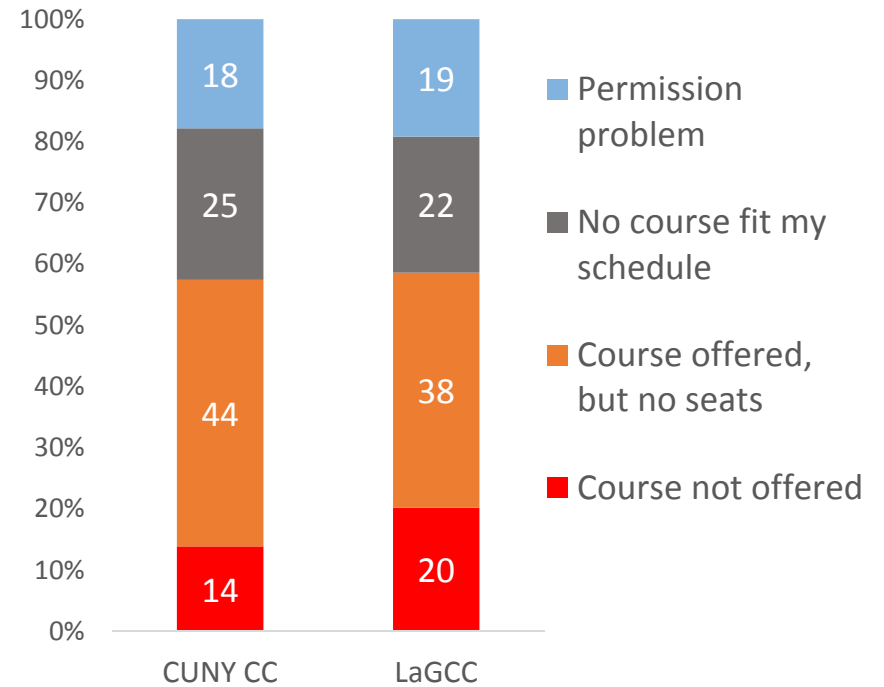
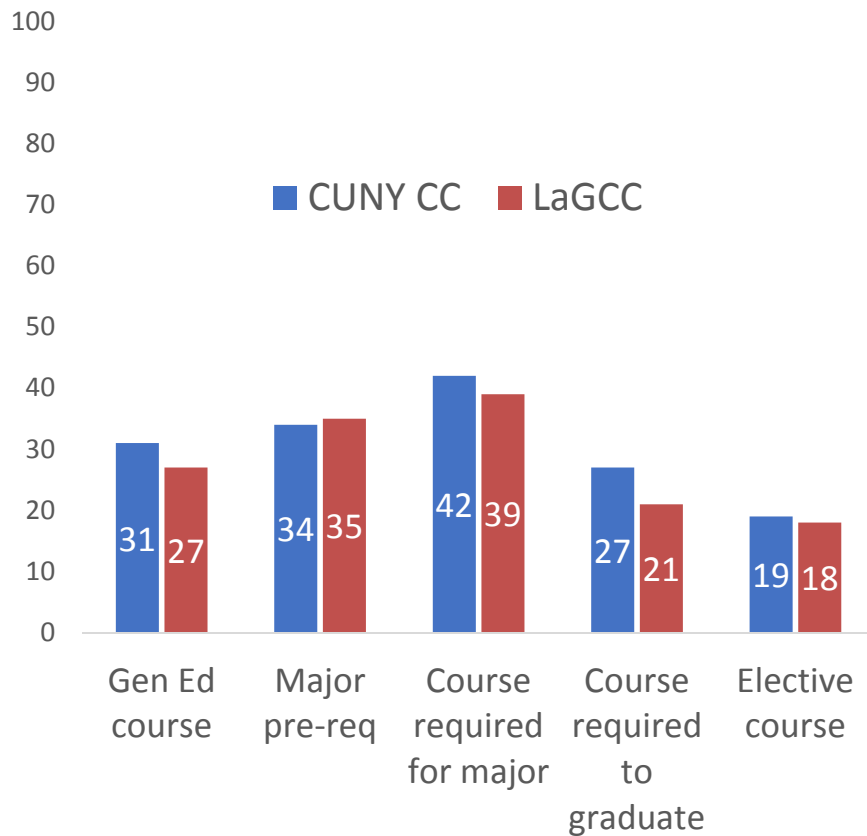




LaGCC Course Availability Better Than CC Average, Except “Not Offered” Category

Availability of courses: CUNY CC vs. LaGCC

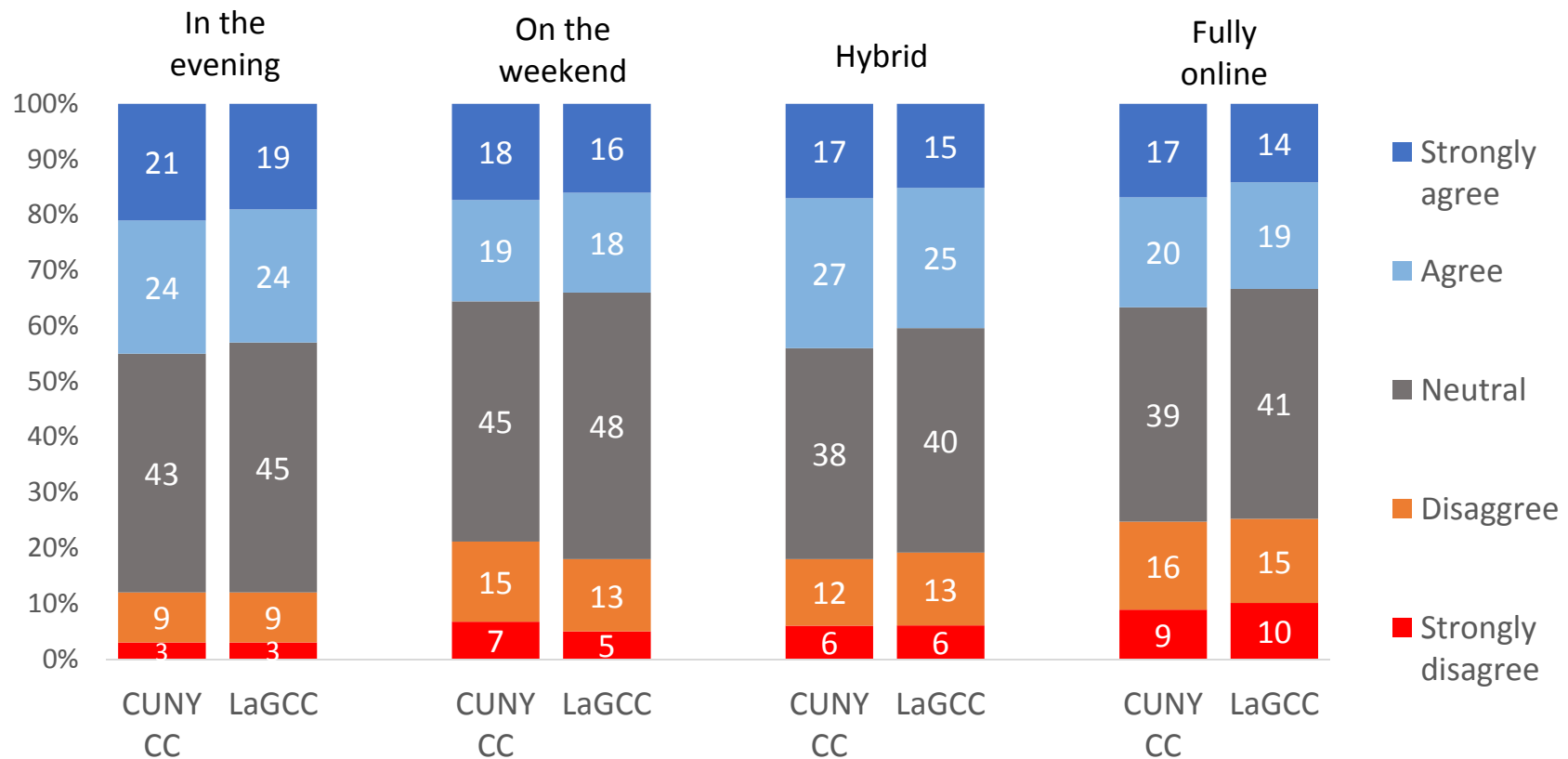
Could not register for...





43% of LaGCC students would like more courses in the evening--33% would like more courses online

I would like my college to offer more courses...





The technical base for more online instruction exists at LaGCC

Potential exists:

- Have Broadband at home: 53% (CCs: 53%)
- Use Blackboard at least once/twice a week: 41% (CCs: 42%)

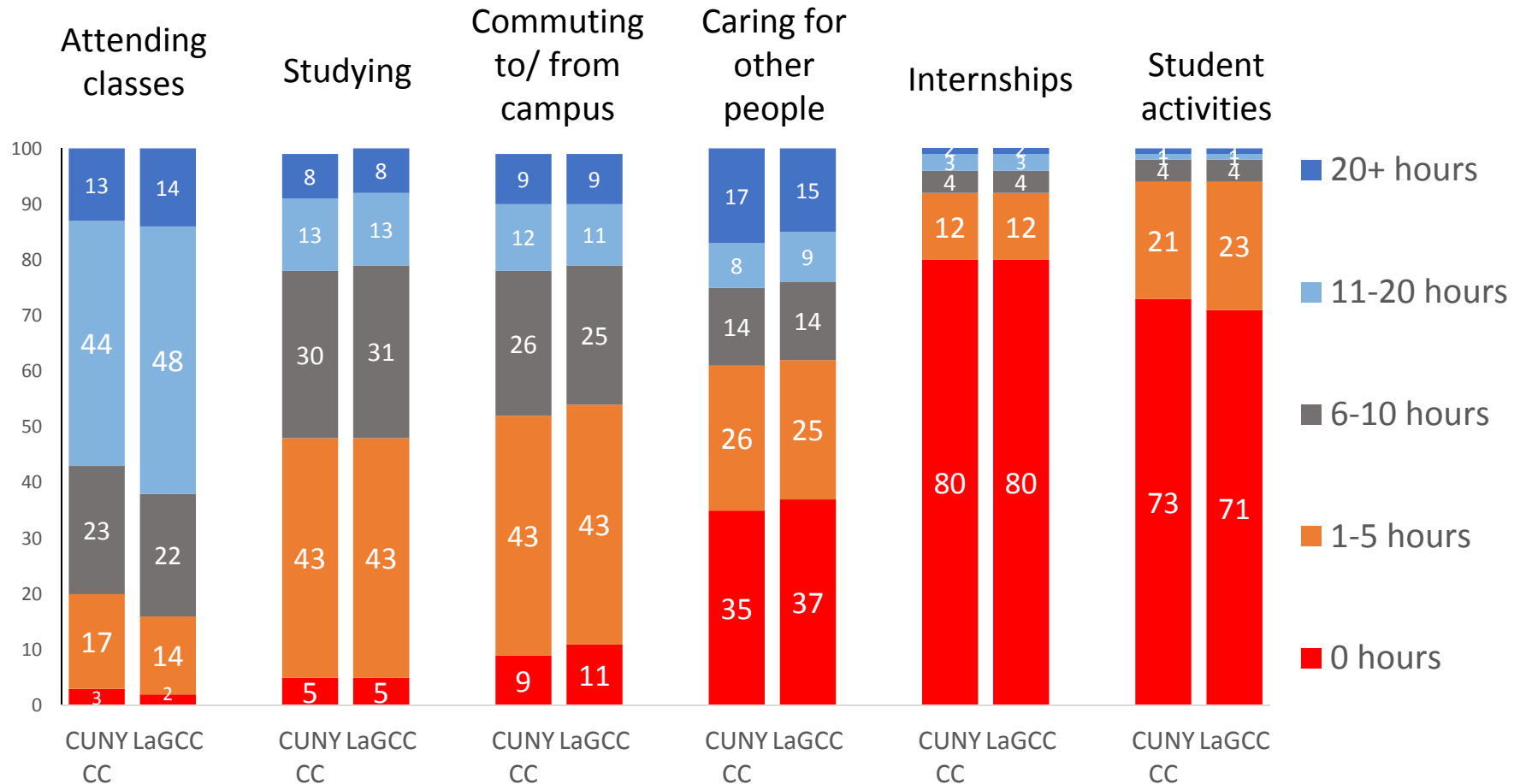
But does the college encourage?

- College encourages me to take online courses: 18% agree/strongly agree (CCs: 20%)
- Frequency of online collaborations with classmates: never or once/twice a year: 64% (CCs: 67%)



Concern about the student experience: Students spend more time commuting, caring for others than participating in internships or student activities

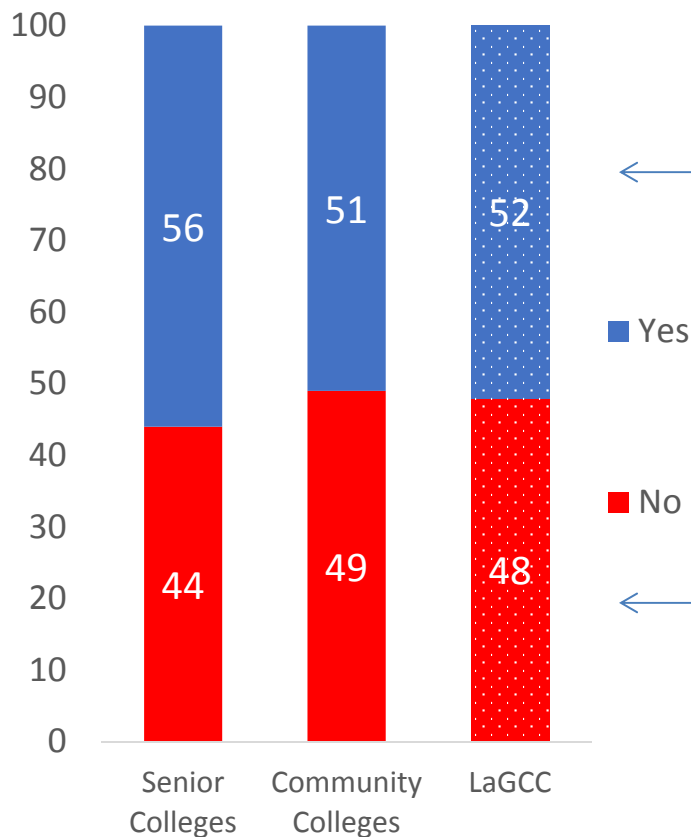
Time Spent per Week: Full-time Students





Half of students work for pay, but more would like to

Are You Working for Pay? Full and Part-time Students



Of those LaGCC students working:

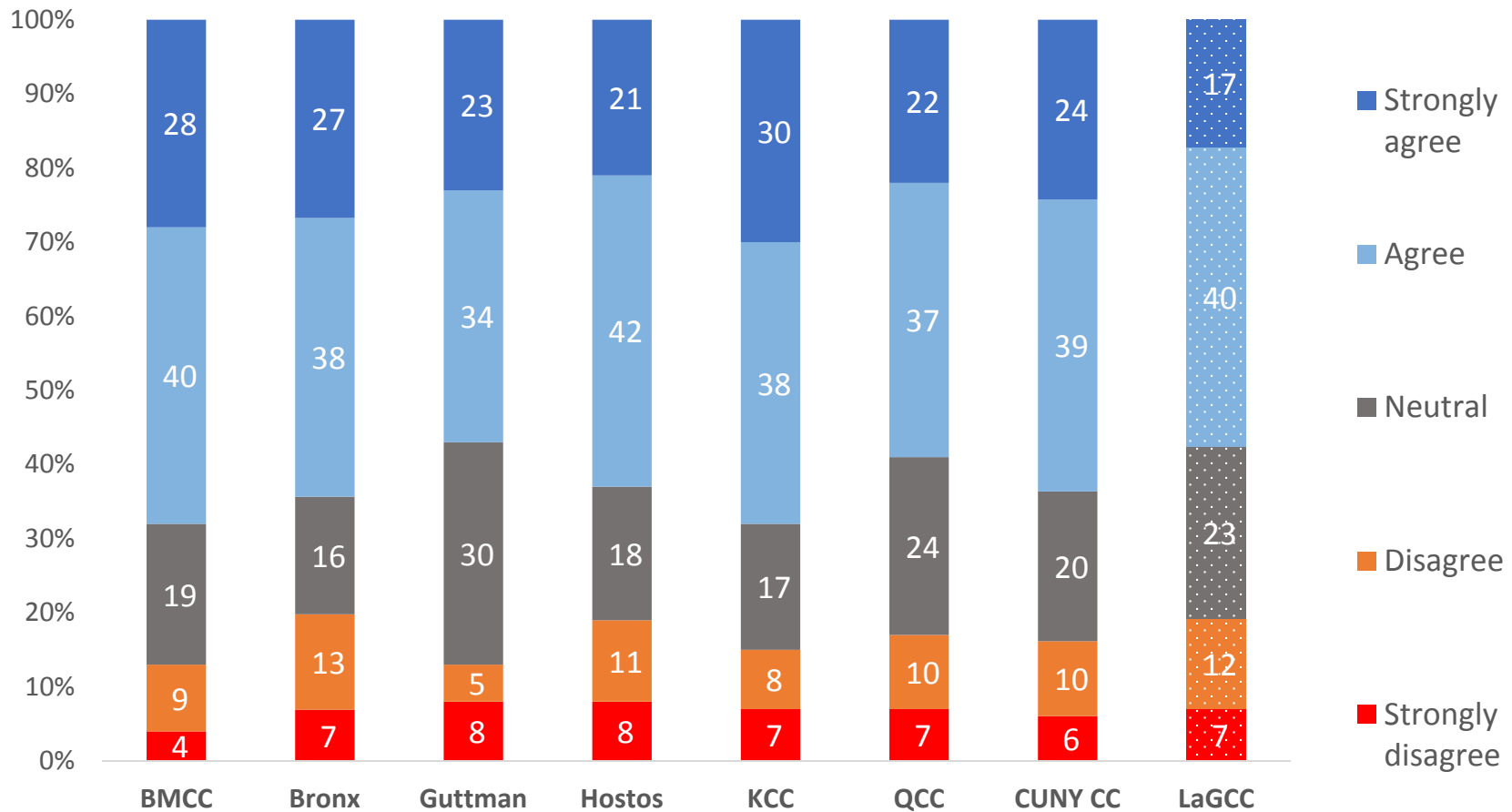
- 82% work to pay for living expenses (81% all CC students)
- 42% work to pay for tuition (37% CCs)
- 29% work full-time (35+ hours) (33% CCs)
- 47% say it has affected their academic performance (44% CCs)

Of those LaGCC students not working, 53% (55% of all CC students) say they want to work but could not find a job



57% of LaGCC students say the college clearly communicates degree requirements

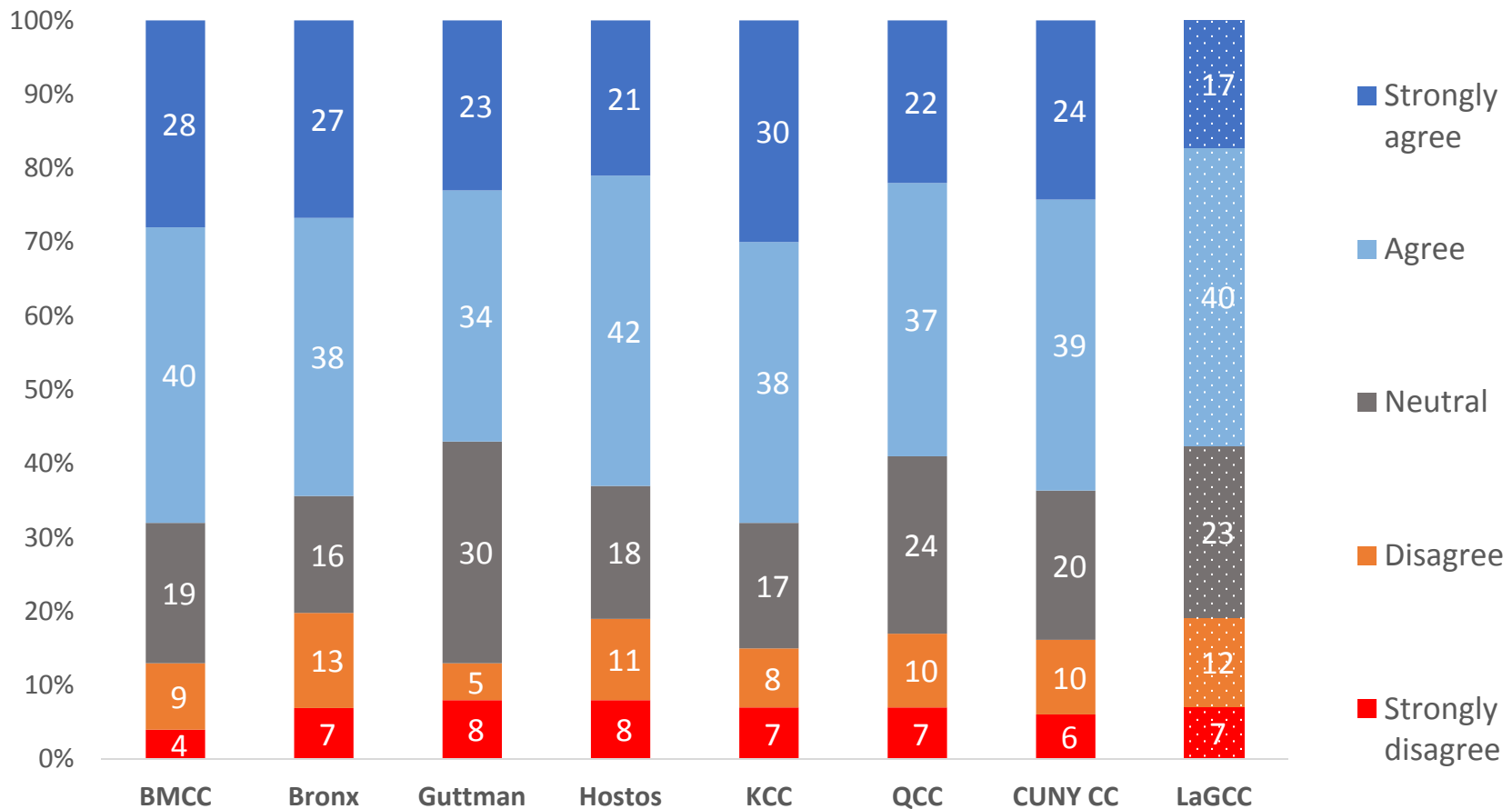
My College Clearly Communicates Degree Requirements:





LaGCC, QCC & Guttman Have Lowest Satisfaction with Study Space

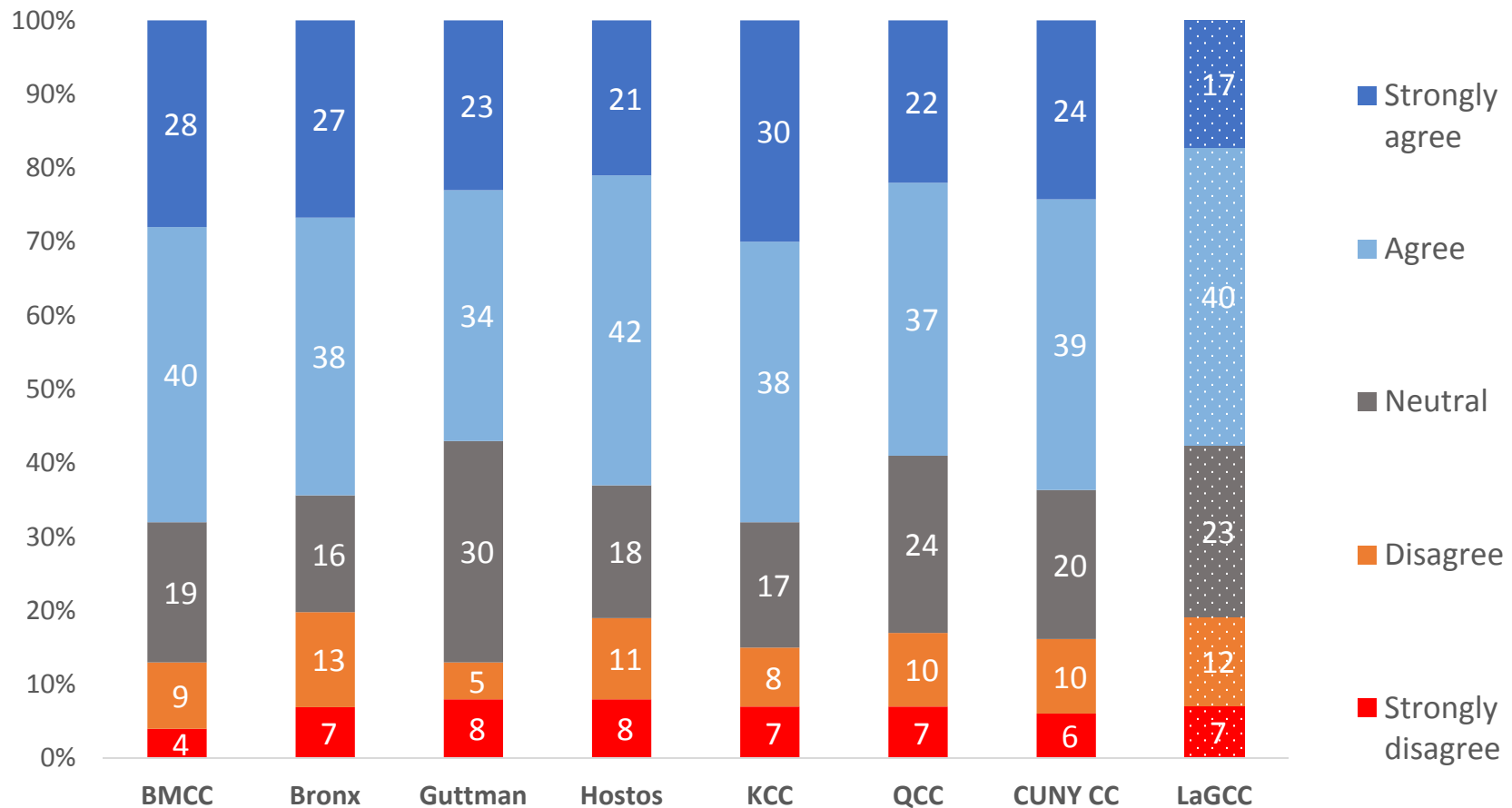
My Campus Provides Sufficient Space for Me to Study:





LaGCC, QCC & Guttman also Have Lowest Satisfaction with Social Space

My Campus Provides Sufficient Space for Me to Relax:





CUNY changed SES administration in 2014 to invite more responses

- In April 2014 CUNY invited all degree-seeking undergraduates to take an online survey
 - We received 22,377 responses (9.7% of the population)
 - Earlier surveys were sent by mail to a sample of 1,000 students at each college
- CUNY weight responses to make results more representative of the overall undergraduate population
- Weights for each respondent are derived from a logistic regression predicting the probability that an individual would respond based on
 - Demographics: race, gender, age, language
 - Academic characteristics: admission type, class standing, degree level, full-time status, and cumulative GPA
 - Before weighting, respondents were more likely to be female, 25 years or older, and to have higher GPAs than undergraduates overall

College	Reponses	Response Rate
Baruch	1,004	7.0
Brooklyn	792	6.0
City	1,045	8.7
Hunter	1,452	9.0
John Jay	1,207	9.7
Lehman	1,168	11.9
Queens	1,510	10.0
SPS	111	8.3
York	643	8.3
Medgar Evers	347	5.6
NYCCT	3,124	20.0
Staten Island	1,421	11.2
BMCC	3,179	13.8
Bronx	1,081	10.1
Guttman	87	20.0
Hostos	651	9.4
Kingsborough	896	4.9
LaGuardia	1,189	6.3



Additional Questions?

- Copy of detailed results...
- Copy of questionnaire...
- Nate Dickmeyer
(ndickmeyer@lagcc.cuny.edu, X-6119)