



2008 Student Experience Survey

The City University of New York—Office of Institutional Research and Assessment

<http://oira.cuny.edu>

Table of Contents

Table 1	Profile of Undergraduates	
	Senior Colleges	1
	Comprehensive Colleges.....	2
	Community Colleges.....	3
Table 2	Socio-Economic Status of CUNY Undergraduates	
	Senior Colleges	4
	Comprehensive Colleges.....	6
	Community Colleges.....	8
Table 3	Household Composition and Family Obligation	
	Senior Colleges	10
	Comprehensive Colleges.....	11
	Community Colleges.....	12
Table 4	Planning and Paying for CUNY	
	Senior Colleges	13
	Comprehensive Colleges.....	14
	Community Colleges.....	15
Table 5	Use of Time (full-time students)	
	Senior Colleges	16
	Comprehensive Colleges.....	18
	Community Colleges.....	20
Table 6	Use of Technology	
	Senior Colleges	22
	Comprehensive Colleges.....	25
	Community Colleges.....	28
Table 7	Availability of Courses	
	Senior Colleges	31
	Comprehensive Colleges.....	33
	Community Colleges.....	35
Table 8	College Expectations and Experiences at CUNY	
	Senior Colleges	37
	Comprehensive Colleges.....	39
	Community Colleges.....	41

Table 9A	Satisfaction with Faculty	
	Senior Colleges	43
	Comprehensive Colleges.....	44
	Community Colleges.....	45
Table 9B	Satisfaction with Academic Support Services	
	Senior Colleges	46
	Comprehensive Colleges.....	48
	Community Colleges.....	50
Table 9C	Satisfaction with Counseling and Other Student Services	
	Senior Colleges	52
	Comprehensive Colleges.....	55
	Community Colleges.....	58
Table 9D	Satisfaction with Administrative Services	
	Senior Colleges	61
	Comprehensive Colleges.....	62
	Community Colleges.....	63
Table 9E	Student Satisfaction with Computer Services	
	Senior Colleges	64
	Comprehensive Colleges.....	65
	Community Colleges.....	66
Table 9F	Student Satisfaction with Other Services	
	Senior Colleges	67
	Comprehensive Colleges.....	68
	Community Colleges.....	69
	Sampling Plan, Administration and Weighting.....	70
	Student Experience Survey.....	72

Table 1
Profile of Undergraduates*
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Gender									
Male	48	39	49	32	30	39	33	39	40
Female	52	61	51	68	70	61	67	61	60
Race/Ethnicity									
American Indian	0.1	0.2	0.2	0.3	0.1	0.1	0.4	0.2	0.2
Asian/Pacific Islander	35	15	20	22	6	24	15	21	17
Black	13	31	27	14	33	10	58	23	29
Hispanic	18	13	34	20	50	19	20	24	28
White	34	42	18	43	11	47	7	32	27
Age									
Under 25 Years	74	70	71	71	59	73	64	70	70
25 Years Old or Older	26	30	29	29	41	27	36	30	30

*Based on all undergraduates enrolled in Spring 2008.

Table 1
Profile of Undergraduates*
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Gender						
Male	41	25	51	41	42	40
Female	59	75	49	59	58	60
Race/Ethnicity						
American Indian	0.2	0.1	0.1	0.1	0.2	0.2
Asian/Pacific Islander	8	1	16	11	10	17
Black	26	92	42	11	36	29
Hispanic	41	5	27	14	25	28
White	25	1	16	63	29	27
Age						
Under 25 Years	80	50	68	75	71	70
25 Years Old or Older	20	50	32	25	29	30

*Based on all undergraduates enrolled in Spring 2008.

Table 1
Profile of Undergraduates*
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Gender								
Male	41	37	30	43	39	43	40	40
Female	59	63	70	57	61	57	60	60
Race/Ethnicity								
American Indian	0.1	0.2	0.1	0.1	0.2	0.4	0.2	0.2
Asian/Pacific Islander	14	3	5	14	24	25	16	17
Black	37	39	33	32	20	27	31	29
Hispanic	33	55	60	14	39	24	33	28
White	16	3	3	40	17	24	20	27
Age								
Under 25 Years	66	63	58	78	68	75	69	70
25 Years Old or Older	34	37	42	22	32	25	31	30

*Based on all undergraduates enrolled in Spring 2008.

Table 2
Socio-Economic Status of CUNY Undergraduates
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Household income									
Less than \$10,000	17	19	17	21	16	17	9	17	19
\$10,000 to \$14,999	10	14	13	7	11	8	11	10	11
\$15,000 to \$19,999	9	5	9	8	8	6	6	7	7
\$20,000 to \$24,999	5	6	7	7	9	9	10	8	8
\$25,000 to \$29,999	5	7	9	7	7	6	9	7	8
\$30,000 to \$34,999	8	8	7	8	10	10	9	9	8
\$35,000 to \$39,999	5	5	4	5	7	5	6	5	6
\$40,000 to \$49,999	9	8	12	8	10	7	13	9	8
\$50,000 to \$59,999	7	7	6	7	5	7	7	7	6
\$60,000 to \$69,999	5	5	5	7	4	5	4	5	4
\$70,000 to \$79,999	5	4	4	3	3	3	4	4	3
\$80,000 to \$89,999	3	3	0	2	2	5	4	3	2
\$90,000 to \$99,999	5	2	2	2	3	3	1	3	3
\$100,000 or more	7	6	6	8	4	8	6	7	5
Less than \$15,000	27	33	30	28	27	25	20	28	30
Less than \$20,000	36	39	39	36	35	31	27	35	38
Less than \$30,000	46	52	55	50	52	47	45	49	54
Less than \$40,000	60	65	65	63	68	62	60	63	68
Less than \$50,000	69	73	77	70	78	69	73	72	76
Number of people supported by income									
One	20	22	22	22	15	16	14	19	19
Two	20	18	24	19	26	21	23	21	24
Three	20	23	17	20	24	23	21	21	22
Four	24	19	20	19	24	23	23	22	19
Five or More	16	18	17	20	10	18	18	17	16
Per capita income									
\$0 to \$3,499	16	17	13	15	15	13	11	15	15
\$3,500 to \$4,999	5	6	6	5	5	5	4	5	6
\$5,000 to \$7,499	13	15	21	17	13	16	15	16	17
\$7,500 to \$10,999	9	12	12	11	16	14	16	12	13
\$11,000 to \$17,499	20	20	20	19	23	20	26	21	20
\$17,500 or more	36	30	28	34	28	33	27	32	28

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Table 2 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
Highest level of education...									
Parent/Guardian									
Post-graduate/professional degree	16	17	19	24	7	21	17	18	14
College degree	27	27	26	27	23	23	16	25	23
Some college	17	21	19	16	22	22	17	19	19
High school diploma	19	19	19	17	20	20	29	20	22
Some high school	12	7	9	9	14	7	13	10	13
8th grade or less	9	9	8	7	13	6	7	8	9
College degree or higher	43	44	45	50	30	45	33	43	37
Siblings									
Some college	61	55	56	55	58	59	52	57	52
College degree	37	33	35	37	37	33	30	35	34
First in family to attend college*	14	14	18	15	19	13	25	16	21
First generation in college	40	35	36	33	48	33	50	38	44

*Based only on those that responded to all questions pertaining to parent/guardian and sibling educational history.

Table 2
Socio-Economic Status of CUNY Undergraduates
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Household income						
Less than \$10,000	14	14	18	10	14	19
\$10,000 to \$14,999	12	11	8	10	10	11
\$15,000 to \$19,999	6	9	6	7	7	7
\$20,000 to \$24,999	9	9	10	4	8	8
\$25,000 to \$29,999	6	11	10	8	8	8
\$30,000 to \$34,999	8	11	13	8	10	8
\$35,000 to \$39,999	8	6	5	8	7	6
\$40,000 to \$49,999	9	7	8	5	7	8
\$50,000 to \$59,999	10	6	6	7	7	6
\$60,000 to \$69,999	3	6	6	7	5	4
\$70,000 to \$79,999	4	2	3	3	3	3
\$80,000 to \$89,999	2	3	1	6	3	2
\$90,000 to \$99,999	2	1	1	5	2	3
\$100,000 or more	5	4	5	14	7	5
Less than \$15,000	27	25	27	20	25	30
Less than \$20,000	33	34	33	26	31	38
Less than \$30,000	48	54	52	38	47	54
Less than \$40,000	65	71	70	54	64	68
Less than \$50,000	74	79	78	58	71	76
Number of people supported by income						
One	17	18	15	15	16	19
Two	21	26	23	12	20	24
Three	22	22	26	21	23	22
Four	21	22	22	26	23	19
Five or More	18	11	15	25	18	16
Per capita income						
\$0 to \$3,499	14	13	14	9	13	15
\$3,500 to \$4,999	6	8	6	5	6	6
\$5,000 to \$7,499	12	18	19	14	15	17
\$7,500 to \$10,999	14	12	20	15	16	13
\$11,000 to \$17,499	20	23	16	21	19	20
\$17,500 or more	33	26	26	36	31	28

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Table 2 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
Highest level of education...						
Parent/Guardian						
Post-graduate/professional degree	10	10	10	14	11	14
College degree	20	25	22	25	22	23
Some college	24	17	13	20	19	19
High school diploma	24	25	24	26	25	22
Some high school	15	16	20	9	15	13
8th grade or less	6	7	11	5	8	9
College degree or higher	31	35	32	39	34	37
Siblings						
Some college	50	55	52	51	52	52
College degree	30	39	31	30	31	34
First in family to attend college*	24	21	28	20	24	21
First generation in college	46	48	55	41	48	44

*Based only on those that responded to all questions pertaining to parent/guardian and sibling educational history.

Table 2
Socio-Economic Status of CUNY Undergraduates
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Household income								
Less than \$10,000	29	26	31	23	19	16	24	19
\$10,000 to \$14,999	13	18	13	10	15	9	13	11
\$15,000 to \$19,999	8	10	10	7	8	8	8	7
\$20,000 to \$24,999	8	11	11	10	13	7	9	8
\$25,000 to \$29,999	7	10	11	9	8	7	8	8
\$30,000 to \$34,999	6	5	5	7	11	8	7	8
\$35,000 to \$39,999	8	4	8	5	6	7	7	6
\$40,000 to \$49,999	4	6	3	6	9	9	6	8
\$50,000 to \$59,999	4	4	4	6	5	9	5	6
\$60,000 to \$69,999	3	3	2	5	3	5	3	4
\$70,000 to \$79,999	2	1	---	3	1	4	2	3
\$80,000 to \$89,999	2	1	1	3	---	2	2	2
\$90,000 to \$99,999	3	---	1	3	3	5	3	3
\$100,000 or more	3	1	1	3	2	5	2	5
Less than \$15,000	41	44	45	33	34	24	37	30
Less than \$20,000	50	54	54	40	41	32	45	38
Less than \$30,000	64	74	76	60	62	46	62	54
Less than \$40,000	79	84	89	71	78	62	76	68
Less than \$50,000	83	90	92	78	87	71	82	76
Number of people supported by income								
One	24	19	25	20	22	17	21	19
Two	30	33	26	30	28	24	29	24
Three	24	26	24	20	20	23	23	22
Four	13	12	12	14	14	19	14	19
Five or More	9	10	13	15	16	17	13	16
Per capita income								
\$0 to \$3,499	19	19	22	16	15	13	17	15
\$3,500 to \$4,999	6	8	8	4	7	5	6	6
\$5,000 to \$7,499	22	24	23	19	15	14	20	17
\$7,500 to \$10,999	10	18	12	13	16	12	13	13
\$11,000 to \$17,499	18	17	20	22	27	23	21	20
\$17,500 or more	25	14	15	25	19	33	23	28

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Table 2 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
Highest level of education...								
Parent/Guardian								
Post-graduate/professional degree	11	7	11	12	7	9	10	14
College degree	16	18	20	22	24	34	22	23
Some college	24	20	13	22	18	15	20	19
High school diploma	24	25	21	27	25	18	24	22
Some high school	17	18	22	10	12	13	15	13
8th grade or less	8	12	14	7	14	11	10	9
College degree or higher	27	25	31	35	31	43	31	37
Siblings								
Some college	45	47	51	49	41	53	47	52
College degree	34	32	38	38	30	31	33	34
First in family to attend college*	26	28	32	21	32	21	26	21
First generation in college	49	55	56	44	51	42	49	44

*Based only on those that responded to all questions pertaining to parent/guardian and sibling educational history.

Table 3
Household Composition and Family Obligation
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Marital status									
Single	89	88	89	86	85	84	84	87	87
Married/Domestic Partner	11	12	11	14	15	16	16	13	13
Household composition*									
Live alone	13	11	11	11	12	8	8	11	11
Live with family members	79	83	81	74	86	85	89	81	83
Live with others	9	6	9	16	2	7	3	8	6
Live with... (multiple responses allowed)									
Parent(s)/Guardian(s)	46	50	49	39	51	53	57	48	51
Spouse or Domestic Partner	8	11	12	15	15	14	17	13	12
My Child(ren)	5	10	7	5	16	9	14	8	11
Other Child(ren)	2	2	0	2	2	2	2	2	2
Other relatives	8	9	10	8	12	8	9	9	10
Other students	2	2	5	4	1	3	1	3	2
Friends who are not students	4	3	3	6	0	2	1	3	3
Other	2	1	3	3	2	3	2	2	3
Parental obligation									
Supporting children... (Multiple responses allowed below)	6	13	8	9	21	13	21	12	15
Children under 5	3	7	4	3	9	7	9	5	7
Children 5-12	4	6	5	5	10	6	9	6	7
Children 13-18	1	2	2	3	6	3	8	3	4
Of those supporting children under 5... (Multiple responses allowed)									
Use on-campus day care	18	10	0	8	6	0	0	6	7
Pay for off-campus day care	91	57	60	69	63	55	79	66	70
Unknown/no response	0	5	0	0	10	17	0	5	8

*Students who report living with family and also 'other relatives', 'other students', or 'others' are counted as 'Live with family members.'

Table 3
Household Composition and Family Obligation
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Marital status						
Single	94	86	88	88	89	87
Married/Domestic Partner	6	14	12	12	11	13
Household composition*						
Live alone	9	20	8	10	10	11
Live with family members	87	80	88	86	86	83
Live with others	4	0	4	4	3	6
Live with... (multiple responses allowed)						
Parent(s)/Guardian(s)	60	35	64	60	58	51
Spouse or Domestic Partner	7	13	10	15	11	12
My Child(ren)	8	31	8	12	12	11
Other Child(ren)	2	3	4	3	3	2
Other relatives	10	13	11	11	11	10
Other students	1	---	1	2	1	2
Friends who are not students	0	1	2	2	1	3
Other	2	1	1	4	2	3
Parental obligation						
Supporting children... (Multiple responses allowed below)	10	40	13	17	17	15
Children under 5	7	19	4	7	7	7
Children 5-12	4	24	7	9	8	7
Children 13-18	3	12	5	6	5	4
Of those supporting children under 5... (Multiple responses allowed)						
Use on-campus day care	14	8	0	25	12	7
Pay for off-campus day care	65	72	92	69	74	70
Unknown/no response	4	0	7	16	6	8

*Students who report living with family and also 'other relatives', 'other students', or 'others' are counted as 'Live with family members.'

Table 3
Household Composition and Family Obligation
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Marital status								
Single	89	87	81	89	84	83	87	87
Married/Domestic Partner	11	13	19	11	16	17	13	13
Household composition*								
Live alone	12	13	14	6	11	8	11	11
Live with family members	84	82	76	89	79	87	83	83
Live with others	4	5	10	5	11	4	6	6
Live with... (multiple responses allowed)								
Parent(s)/Guardian(s)	53	44	34	59	47	51	50	51
Spouse or Domestic Partner	10	11	15	12	16	15	13	12
My Child(ren)	11	18	30	10	10	13	13	11
Other Child(ren)	2	1	3	3	1	2	2	2
Other relatives	13	11	12	11	14	10	12	10
Other students	1	1	3	1	2	---	1	2
Friends who are not students	1	2	2	3	5	4	3	3
Other	2	3	4	2	5	3	3	3
Parental obligation								
Supporting children... (Multiple responses allowed below)	14	26	36	13	15	19	18	15
Children under 5	9	14	23	6	7	8	10	7
Children 5-12	5	14	19	5	6	10	8	7
Children 13-18	2	4	9	2	6	5	4	4
Of those supporting children under 5... (Multiple responses allowed)								
Use on-campus day care	7	3	8	6	4	0	5	7
Pay for off-campus day care	84	66	71	44	53	85	71	70
Unknown/no response	21	9	4	5	0	9	11	8

*Students who report living with family and also 'other relatives', 'other students', or 'others' are counted as 'Live with family members.'

Table 4
Planning and Paying for CUNY
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Sources of information about this college:									
(multiple responses allowed)									
High school counselor	18	19	23	16	16	14	13	17	17
High school teacher	14	11	12	11	10	10	7	11	9
Private counselor	1	2	3	2	2	3	4	2	3
College's admission's office	7	7	5	4	6	6	5	5	6
Advisor from former college	6	7	3	4	7	7	4	6	5
Family member	36	32	34	28	35	42	32	34	34
Friend	39	31	27	34	28	34	25	32	33
College's website	27	33	31	35	26	23	29	29	26
Visit to the campus	15	20	18	17	23	22	18	19	17
College guide (e.g. US News, Peterson's)	19	9	12	11	9	15	11	12	9
Primary goal for attending this college:									
To complete a degree	67	61	61	54	59	65	61	61	53
To prepare for transfer to another CUNY college	2	2	1	1	3	2	3	2	11
To prepare for transfer to another college outside of CUNY	1	1	2	3	3	3	3	2	4
To obtain or update job-related skills	7	3	4	3	6	5	5	5	5
To prepare for a change in career	6	7	6	8	8	5	9	7	8
To prepare for graduate or professional school	13	21	23	28	17	17	17	19	14
For self-improvement or personal enjoyment	4	4	4	3	4	3	2	4	4
Sources of Financial support (multiple responses allowed)									
Income from job	46	32	38	44	39	40	42	40	37
Personal savings	28	21	27	29	25	25	19	25	23
Income/savings from spouse or partner	37	32	35	39	25	43	35	36	31
Employer contributions	4	2	3	3	8	4	5	4	3
Grants or scholarships	54	58	59	49	60	47	53	54	53
Student loan	14	17	16	17	19	15	14	16	13
Other loan	3	1	3	2	2	3	2	2	2
Public Assistance	3	2	4	3	3	4	1	3	4

Table 4
Planning and Paying for CUNY
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Sources of information about this college:						
(multiple responses allowed)						
High school counselor	27	9	16	24	20	17
High school teacher	13	6	11	4	9	9
Private counselor	2	3	3	2	2	3
College's admission's office	6	7	7	7	6	6
Advisor from former college	3	1	3	1	3	5
Family member	33	32	26	45	34	34
Friend	30	29	28	28	29	33
College's website	29	21	34	20	27	26
Visit to the campus	17	15	12	17	15	17
College guide (e.g. US News, Peterson's)	10	10	11	5	9	9
Primary goal for attending this college:						
To complete a degree	60	43	58	65	58	53
To prepare for transfer to another CUNY college	2	9	7	4	5	11
To prepare for transfer to another college outside of CUNY	1	3	3	3	2	4
To obtain or update job-related skills	6	2	7	5	5	5
To prepare for a change in career	5	15	9	6	8	8
To prepare for graduate or professional school	23	22	11	13	17	14
For self-improvement or personal enjoyment	2	5	7	5	5	4
Sources of Financial support (multiple responses allowed)						
Income from job	36	39	36	37	37	37
Personal savings	19	20	19	23	20	23
Income/savings from spouse or partner	31	19	28	41	31	31
Employer contributions	3	6	3	9	5	3
Grants or scholarships	57	53	61	46	55	53
Student loan	16	12	14	19	16	13
Other loan	4	1	1	1	2	2
Public Assistance	5	5	3	2	4	4

Table 4
Planning and Paying for CUNY
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Sources of information about this college:								
(multiple responses allowed)								
High school counselor	15	13	9	14	13	17	14	17
High school teacher	8	7	6	6	8	8	7	9
Private counselor	4	4	5	4	5	2	4	3
College's admission's office	5	7	11	9	6	6	7	6
Advisor from former college	5	4	3	8	3	3	5	5
Family member	32	45	32	42	30	33	35	34
Friend	41	26	34	32	35	35	35	33
College's website	25	18	23	22	24	22	23	26
Visit to the campus	17	17	9	17	14	14	16	17
College guide (e.g. US News, Peterson's)	6	4	7	4	7	6	6	9
Primary goal for attending this college:								
To complete a degree	41	44	45	44	36	41	41	53
To prepare for transfer to another CUNY college	27	20	20	29	28	27	26	11
To prepare for transfer to another college outside of CUNY	7	5	4	7	5	9	7	4
To obtain or update job-related skills	5	5	5	4	6	5	5	5
To prepare for a change in career	9	10	10	6	11	10	9	8
To prepare for graduate or professional school	5	9	10	5	8	5	7	14
For self-improvement or personal enjoyment	5	6	5	6	6	3	5	4
Sources of Financial support (multiple responses allowed)								
Income from job	30	34	28	28	39	38	33	37
Personal savings	24	15	18	24	22	22	22	23
Income/savings from spouse or partner	25	15	20	34	27	29	26	31
Employer contributions	2	4	3	2	1	4	2	3
Grants or scholarships	54	63	62	48	43	38	50	53
Student loan	7	8	3	13	7	13	9	13
Other loan	1	1	1	1	4	5	2	2
Public Assistance	4	6	7	5	5	5	5	4

Table 5
Use of Time (full-time students)
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Preparing for class									
0 hours per week	2	2	1	2	1	2	2	2	2
1 to 5 hours per week	36	41	31	39	42	37	43	38	44
6 to 10 hours per week	34	34	36	31	36	30	32	33	32
11 to 20 hours per week	21	15	16	19	15	21	12	18	15
Over 20 hours per week	7	8	16	9	6	9	11	9	7
Attending classes/labs									
0 hours per week	2	2	2	2	2	2	3	2	2
1 to 5 hours per week	10	14	9	10	9	7	10	10	14
6 to 10 hours per week	25	23	25	22	23	20	24	23	22
11 to 20 hours per week	52	54	56	57	57	60	52	55	52
Over 20 hours per week	11	6	8	9	9	10	12	9	9
Doing coursework online (Internet research, class-related email, discussion posts, work in Blackboard™ course sites)									
0 hours per week	5	13	15	10	10	12	22	11	17
1 to 5 hours per week	66	67	63	67	65	67	56	65	62
6 to 10 hours per week	20	15	16	18	18	16	14	17	16
11 to 20 hours per week	6	3	4	3	5	3	5	4	3
Over 20 hours per week	3	2	2	1	2	1	3	2	2
Participating in Student Government									
0 hours per week	81	86	84	84	89	88	84	85	84
1 to 5 hours per week	15	13	14	14	9	11	15	13	14
6 to 10 hours per week	2	1	1	2	1	1	2	1	1
11 to 20 hours per week	1	0	---	0	---	---	---	0	0
Over 20 hours per week	1	---	1	0	---	---	---	0	0
Participating in intramurals									
0 hours per week	82	88	89	90	95	88	84	88	87
1 to 5 hours per week	13	11	10	8	4	10	11	9	10
6 to 10 hours per week	3	1	1	2	1	1	5	2	2
11 to 20 hours per week	1	0	---	0	---	0	---	1	0
Over 20 hours per week	0	---	---	1	---	---	1	0	0

Table continued on next page

Table 5 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Participating in other student activities									
0 hours per week	63	78	61	77	85	75	65	72	76
1 to 5 hours per week	28	17	33	16	10	21	31	22	19
6 to 10 hours per week	6	4	4	5	3	2	3	4	4
11 to 20 hours per week	2	1	1	0	1	1	---	1	1
Over 20 hours per week	1	0	1	2	2	1	2	1	1
Providing care for other people									
0 hours per week	39	35	40	43	28	37	34	38	36
1 to 5 hours per week	35	34	37	28	33	28	26	32	31
6 to 10 hours per week	13	15	12	15	14	16	18	15	15
11 to 20 hours per week	6	6	5	6	9	7	8	6	7
Over 20 hours per week	6	10	6	7	15	12	14	9	11
Traveling to and from campus									
0 hours per week	6	10	8	6	6	5	5	6	8
1 to 5 hours per week	33	52	37	37	49	59	50	45	46
6 to 10 hours per week	39	26	31	41	31	24	27	32	30
11 to 20 hours per week	20	11	21	13	10	11	12	14	13
Over 20 hours per week	3	2	4	4	4	2	5	3	4
Doing volunteer work									
0 hours per week	71	66	68	73	69	72	67	70	71
1 to 5 hours per week	25	28	25	19	25	22	23	24	22
6 to 10 hours per week	3	2	4	7	4	6	3	4	4
11 to 20 hours per week	1	3	2	1	1	1	4	2	2
Over 20 hours per week	---	1	1	0	1	---	4	1	1
Working for pay									
0 hours per week	36	40	48	36	35	42	42	39	42
1 to 20 hours per week	36	30	29	34	32	32	22	32	28
21 to 34 hours per week	16	15	16	18	14	17	17	16	17
35 or more hours per week	12	14	7	12	19	9	19	13	14

Table 5
Use of Time (full-time students)
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Preparing for class						
0 hours per week	1	1	2	1	1	2
1 to 5 hours per week	49	50	47	54	50	44
6 to 10 hours per week	33	25	30	27	30	32
11 to 20 hours per week	10	14	13	14	12	15
Over 20 hours per week	6	10	8	3	6	7
Attending classes/labs						
0 hours per week	3	2	3	2	3	2
1 to 5 hours per week	12	19	10	10	12	14
6 to 10 hours per week	34	32	29	22	29	22
11 to 20 hours per week	43	38	52	58	49	52
Over 20 hours per week	9	9	7	8	8	9
Doing coursework online (Internet research, class-related email, discussion posts, work in Blackboard™ course sites)						
0 hours per week	15	13	25	19	19	17
1 to 5 hours per week	62	54	52	64	59	62
6 to 10 hours per week	16	25	17	14	17	16
11 to 20 hours per week	4	5	4	2	4	3
Over 20 hours per week	3	2	3	0	2	2
Participating in Student Government						
0 hours per week	91	78	82	88	86	84
1 to 5 hours per week	7	18	16	11	12	14
6 to 10 hours per week	2	2	1	0	1	1
11 to 20 hours per week	---	1	1	0	1	0
Over 20 hours per week	---	---	---	---	---	0
Participating in intramurals						
0 hours per week	89	96	89	88	89	87
1 to 5 hours per week	11	1	8	10	9	10
6 to 10 hours per week	0	3	3	---	1	2
11 to 20 hours per week	---	---	0	1	1	0
Over 20 hours per week	0	---	---	1	0	0

Table continued on next page

Table 5 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Participating in other student activities						
0 hours per week	85	71	74	80	79	76
1 to 5 hours per week	10	27	21	20	18	19
6 to 10 hours per week	3	2	4	---	2	4
11 to 20 hours per week	1	---	---	---	1	1
Over 20 hours per week	0	---	2	---	1	1
Providing care for other people						
0 hours per week	43	28	43	33	38	36
1 to 5 hours per week	26	18	22	32	26	31
6 to 10 hours per week	11	18	16	17	15	15
11 to 20 hours per week	8	8	6	11	8	7
Over 20 hours per week	12	29	12	7	13	11
Traveling to and from campus						
0 hours per week	3	5	13	4	6	8
1 to 5 hours per week	47	55	46	69	54	46
6 to 10 hours per week	33	22	28	15	25	30
11 to 20 hours per week	10	13	11	9	10	13
Over 20 hours per week	7	4	3	2	4	4
Doing volunteer work						
0 hours per week	71	67	78	71	72	71
1 to 5 hours per week	23	25	18	23	22	22
6 to 10 hours per week	4	2	1	4	3	4
11 to 20 hours per week	2	2	4	1	2	2
Over 20 hours per week	1	3	---	---	1	1
Working for pay						
0 hours per week	37	39	42	34	38	42
1 to 20 hours per week	25	18	23	31	25	28
21 to 34 hours per week	23	18	20	23	22	17
35 or more hours per week	15	25	15	12	15	14

Table 5
Use of Time (full-time students)
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Preparing for class								
0 hours per week	---	3	1	2	3	3	1	2
1 to 5 hours per week	48	46	54	59	38	46	48	44
6 to 10 hours per week	32	28	21	24	39	33	30	32
11 to 20 hours per week	15	13	15	11	15	13	14	15
Over 20 hours per week	5	10	8	4	5	5	6	7
Attending classes/labs								
0 hours per week	---	3	---	---	3	6	2	2
1 to 5 hours per week	24	16	27	24	24	17	22	14
6 to 10 hours per week	19	19	21	12	13	20	17	22
11 to 20 hours per week	51	50	43	54	45	49	49	52
Over 20 hours per week	7	12	9	10	16	9	9	9
Doing coursework online (Internet research, class-related email, discussion posts, work in Blackboard™ course sites)								
0 hours per week	27	16	17	28	18	19	23	17
1 to 5 hours per week	57	61	59	60	62	60	59	62
6 to 10 hours per week	15	18	19	11	16	12	15	16
11 to 20 hours per week	0	3	4	1	2	7	2	3
Over 20 hours per week	1	2	1	1	1	2	1	2
Participating in Student Government								
0 hours per week	79	79	77	84	86	80	81	84
1 to 5 hours per week	20	18	19	16	14	16	18	14
6 to 10 hours per week	0	1	4	---	---	3	1	1
11 to 20 hours per week	1	1	---	---	---	---	0	0
Over 20 hours per week	---	2	---	---	---	1	0	0
Participating in intramurals								
0 hours per week	83	82	86	90	84	87	85	87
1 to 5 hours per week	13	14	13	9	13	8	12	10
6 to 10 hours per week	4	3	1	---	2	4	3	2
11 to 20 hours per week	---	1	---	---	---	1	0	0
Over 20 hours per week	---	---	---	1	---	---	0	0

Table continued on next page

Table 5 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Participating in other student activities								
0 hours per week	77	79	80	80	87	78	79	76
1 to 5 hours per week	15	17	17	16	11	20	16	19
6 to 10 hours per week	8	3	1	3	1	1	4	4
11 to 20 hours per week	---	---	1	1	1	1	0	1
Over 20 hours per week	---	1	---	---	---	---	0	1
Providing care for other people								
0 hours per week	34	29	31	37	36	30	33	36
1 to 5 hours per week	34	30	31	36	28	33	33	31
6 to 10 hours per week	13	17	13	10	20	18	14	15
11 to 20 hours per week	7	6	6	3	8	8	7	7
Over 20 hours per week	12	18	19	13	8	11	13	11
Traveling to and from campus								
0 hours per week	11	14	18	8	23	9	13	8
1 to 5 hours per week	33	45	46	43	42	57	42	46
6 to 10 hours per week	39	29	23	27	23	18	30	30
11 to 20 hours per week	12	10	8	16	10	13	12	13
Over 20 hours per week	5	3	4	5	2	3	4	4
Doing volunteer work								
0 hours per week	67	75	63	82	74	69	71	71
1 to 5 hours per week	24	18	25	13	17	28	21	22
6 to 10 hours per week	8	3	7	2	5	1	5	4
11 to 20 hours per week	0	2	3	1	4	2	1	2
Over 20 hours per week	2	2	1	2	---	1	1	1
Working for pay								
0 hours per week	52	45	46	46	43	47	48	42
1 to 20 hours per week	22	28	20	31	25	25	25	28
21 to 34 hours per week	11	10	20	9	17	20	14	17
35 or more hours per week	14	17	13	14	14	8	13	14

Table 6
Use of Technology
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Have a computer at home									
No	2	2	2	3	6	1	4	3	5
Yes*	98	98	98	97	94	99	96	97	95
Yes, with no internet connection	3	6	7	3	6	4	6	5	7
Yes, with dial-up internet connection	3	6	6	4	10	8	12	6	7
Yes, with cable/DSL internet connection	91	86	85	89	77	86	77	86	80
Of those with a computer at home... (multiple responses allowed)									
Desktop computer	72	75	71	65	76	76	79	72	73
Laptop computer									
Yes, with wireless connectivity	69	59	61	67	46	61	44	60	55
Yes, without wireless connectivity	6	8	7	5	10	6	8	7	7
Frequency of computer use									
Handed in an assignment using e-mail									
Very Often	13	15	11	9	18	6	10	11	10
Often	20	20	17	16	21	22	14	19	16
Occasionally	46	40	46	43	36	46	35	43	38
Never	21	25	25	33	25	26	41	27	37
Looked at course webpage (not Blackboard™)									
Very Often	8	13	11	10	11	8	8	10	8
Often	10	21	16	15	15	21	17	16	15
Occasionally	25	35	36	30	28	30	33	31	30
Never	56	30	36	45	46	41	42	43	46
Found information about registration, testing or other college-related information online									
Very Often	31	32	29	34	32	32	22	31	28
Often	36	34	37	34	38	35	37	35	35
Occasionally	30	31	30	30	27	28	33	30	31
Never	3	3	5	2	3	5	8	4	6
Searched online for information for a class assignment									
Very Often	34	31	27	32	37	30	29	32	29
Often	39	33	36	37	32	38	27	35	33
Occasionally	23	28	25	25	22	25	27	25	26
Never	4	8	11	6	9	7	17	8	12

Table continued on next page

Table 6 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Used e-mail to communicate with a classmate about an assignment									
Very Often	23	16	22	17	16	13	13	17	14
Often	25	25	23	19	20	25	17	22	20
Occasionally	38	39	41	42	38	38	42	39	36
Never	14	20	14	23	26	24	28	21	29
Communicated with a professor using e-mail									
Very Often	16	21	20	19	19	18	16	18	15
Often	29	34	28	29	29	28	22	29	24
Occasionally	49	41	44	44	42	47	44	45	43
Never	6	4	9	8	9	8	18	8	18
Used a computer in a computer lab									
Very Often	45	34	33	26	34	34	30	34	31
Often	27	26	26	26	23	27	23	26	27
Occasionally	22	25	34	33	32	23	28	28	27
Never	6	14	8	15	12	17	18	12	15
Used a computer during class									
Very Often	6	4	7	5	4	6	8	6	7
Often	8	9	8	8	10	14	4	9	12
Occasionally	27	27	29	27	30	28	28	28	26
Never	58	60	56	60	56	52	60	57	56
Participated in an online class discussion									
Very Often	6	2	3	2	7	4	4	4	4
Often	8	9	4	6	10	10	5	8	7
Occasionally	33	18	15	24	21	18	20	22	19
Never	53	71	78	69	61	68	71	67	70
Used a computer at school to do an assignment for school									
Very Often	27	21	24	21	26	20	24	23	23
Often	33	26	26	22	23	26	21	26	25
Occasionally	30	30	35	37	35	35	32	34	32
Never	11	23	15	20	16	19	22	18	20
Used a computer at home to do an assignment for school									
Very Often	49	58	60	58	57	58	53	56	51
Often	37	31	26	27	25	29	27	29	28
Occasionally	10	8	11	9	9	11	9	10	12
Never	5	3	4	6	9	3	10	5	9

Table continued on next page

Table 6 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Used on-line resources from library									
Very Often	15	13	13	15	16	11	18	14	13
Often	24	21	23	25	22	27	16	24	22
Occasionally	41	44	41	37	37	37	39	39	38
Never	19	22	23	23	25	25	27	23	26
Collaborated on-line with classmate									
Very Often	9	6	9	6	4	4	3	6	5
Often	21	12	13	12	13	14	10	14	12
Occasionally	41	39	40	35	32	34	34	37	32
Never	29	43	38	48	50	48	53	43	51
Listened to recorded lecture/podcast									
Very Often	4	3	3	4	1	3	5	3	3
Often	4	5	5	4	2	6	4	4	5
Occasionally	13	11	13	11	9	10	18	12	12
Never	79	81	78	81	87	82	73	81	80

*Includes a small number of students with unknown internet connection.

Table 6
Use of Technology
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Have a computer at home						
No	3	5	3	6	4	5
Yes*	97	95	97	94	96	95
Yes, with no internet connection	7	12	6	2	6	7
Yes, with dial-up internet connection	6	10	5	5	6	7
Yes, with cable/DSL internet connection	82	70	84	86	82	80
Of those with a computer at home... (multiple responses allowed)						
Desktop computer	73	72	73	77	74	73
Laptop computer						
Yes, with wireless connectivity	61	42	58	56	56	55
Yes, without wireless connectivity	8	12	5	5	7	7
Frequency of computer use						
Handed in an assignment using e-mail						
Very Often	10	17	7	8	10	10
Often	15	12	14	17	15	16
Occasionally	44	32	39	38	39	38
Never	31	40	40	37	36	37
Looked at course webpage (not Blackboard™)						
Very Often	10	8	7	7	8	8
Often	16	14	11	12	13	15
Occasionally	26	31	33	31	30	30
Never	47	46	49	49	48	46
Found information about registration, testing or other college-related information online						
Very Often	26	29	23	26	25	28
Often	36	35	32	40	36	35
Occasionally	30	28	37	30	32	31
Never	7	8	9	4	7	6
Searched online for information for a class assignment						
Very Often	35	32	31	22	30	29
Often	36	24	30	40	34	33
Occasionally	23	30	26	23	25	26
Never	6	13	13	16	12	12

Table continued on next page

Table 6 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Used e-mail to communicate with a classmate about an assignment						
Very Often	11	22	15	10	13	14
Often	27	15	20	25	23	20
Occasionally	38	35	36	33	36	36
Never	24	29	28	32	28	29
Communicated with a professor using e-mail						
Very Often	18	18	12	13	15	15
Often	33	20	22	25	26	24
Occasionally	40	39	42	44	42	43
Never	8	23	24	19	18	18
Used a computer in a computer lab						
Very Often	31	32	31	25	30	31
Often	28	24	30	25	27	27
Occasionally	23	31	22	26	24	27
Never	18	12	17	23	19	15
Used a computer during class						
Very Often	4	4	12	7	8	7
Often	8	7	16	12	11	12
Occasionally	23	28	22	24	24	26
Never	66	60	50	56	58	56
Participated in an online class discussion						
Very Often	5	6	4	4	5	4
Often	6	6	7	9	7	7
Occasionally	17	20	16	15	17	19
Never	72	68	73	71	72	70
Used a computer at school to do an assignment for school						
Very Often	21	28	28	20	24	23
Often	27	24	27	22	25	25
Occasionally	30	30	27	32	30	32
Never	22	17	17	27	21	20
Used a computer at home to do an assignment for school						
Very Often	60	54	50	51	54	51
Often	25	26	27	29	27	28
Occasionally	9	12	15	11	12	12
Never	6	9	8	10	8	9

Table continued on next page

Table 6 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Used on-line resources from library						
Very Often	23	15	10	12	15	13
Often	28	22	19	23	23	22
Occasionally	34	35	41	40	38	38
Never	15	28	30	25	24	26
Collaborated on-line with classmate						
Very Often	4	7	5	4	4	5
Often	12	13	14	9	12	12
Occasionally	35	33	26	31	31	32
Never	49	48	56	56	53	51
Listened to recorded lecture/podcast						
Very Often	3	3	2	3	3	3
Often	5	4	5	3	4	5
Occasionally	8	11	9	14	10	12
Never	84	83	84	81	83	80

*Includes a small number of students with unknown internet connection.

Table 6
Use of Technology
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Have a computer at home								
No	7	11	12	6	7	3	7	5
Yes*	93	89	88	94	93	97	93	95
Yes, with no internet connection	11	9	13	6	12	9	10	7
Yes, with dial-up internet connection	7	10	11	8	10	10	8	7
Yes, with cable/DSL internet connection	72	68	61	79	70	77	72	80
Of those with a computer at home... (multiple responses allowed)								
Desktop computer	72	74	70	76	67	75	72	73
Laptop computer								
Yes, with wireless connectivity	52	36	40	48	49	51	48	55
Yes, without wireless connectivity	4	7	10	9	8	7	7	7
Frequency of computer use								
Handed in an assignment using e-mail								
Very Often	9	8	18	6	8	7	8	10
Often	11	14	16	12	14	10	12	16
Occasionally	26	31	32	32	36	35	31	38
Never	54	47	34	50	41	48	48	37
Looked at course webpage (not Blackboard™)								
Very Often	7	9	13	5	6	4	7	8
Often	12	14	16	11	21	16	14	15
Occasionally	21	27	38	35	37	35	30	30
Never	60	49	33	50	37	45	49	46
Found information about registration, testing or other college-related information online								
Very Often	26	33	26	21	24	22	25	28
Often	30	36	35	34	40	42	35	35
Occasionally	38	25	30	35	28	31	33	31
Never	7	6	9	9	8	5	7	6
Searched online for information for a class assignment								
Very Often	24	32	37	21	26	19	25	29
Often	27	28	30	30	35	29	29	33
Occasionally	31	28	20	28	26	34	29	26
Never	18	13	13	21	13	18	17	12

Table continued on next page

Table 6 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Used e-mail to communicate with a classmate about an assignment								
Very Often	12	16	11	6	11	9	11	14
Often	18	12	17	17	19	11	16	20
Occasionally	33	32	34	32	31	36	33	36
Never	36	40	38	45	38	44	40	29
Communicated with a professor using e-mail								
Very Often	11	14	12	8	10	7	10	15
Often	17	19	17	15	14	20	17	24
Occasionally	42	44	41	39	46	44	43	43
Never	29	23	30	38	29	30	30	18
Used a computer in a computer lab								
Very Often	29	40	33	23	31	21	29	31
Often	30	24	24	30	26	25	27	27
Occasionally	26	26	33	26	29	29	27	27
Never	15	10	10	21	14	24	16	15
Used a computer during class								
Very Often	8	7	5	7	9	9	8	7
Often	13	14	9	13	23	13	15	12
Occasionally	19	24	26	26	34	24	25	26
Never	60	54	60	55	34	54	53	56
Participated in an online class discussion								
Very Often	4	3	9	2	8	5	5	4
Often	7	5	13	5	11	3	7	7
Occasionally	12	15	23	15	25	17	17	19
Never	77	77	55	78	56	74	72	70
Used a computer at school to do an assignment for school								
Very Often	21	30	29	15	27	21	23	23
Often	24	21	22	27	29	17	24	25
Occasionally	29	32	33	36	30	39	33	32
Never	26	17	16	21	14	23	21	20
Used a computer at home to do an assignment for school								
Very Often	42	47	46	35	47	46	43	51
Often	24	26	19	35	25	27	26	28
Occasionally	17	12	16	19	16	14	16	12
Never	16	15	19	12	12	12	14	9

Table continued on next page

Table 6 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Used on-line resources from library								
Very Often	6	16	11	9	17	12	11	13
Often	18	22	21	15	28	16	20	22
Occasionally	40	38	35	41	34	36	38	38
Never	36	24	32	35	21	36	32	26
Collaborated on-line with classmate								
Very Often	3	4	5	3	4	3	3	5
Often	11	8	10	9	11	7	10	12
Occasionally	26	24	31	25	33	27	27	32
Never	60	64	54	63	52	64	60	51
Listened to recorded lecture/podcast								
Very Often	2	5	4	2	3	4	3	3
Often	5	6	6	5	8	8	6	5
Occasionally	11	13	18	12	17	9	13	12
Never	81	76	72	81	72	80	78	80

*Includes a small number of students with unknown internet connection.

Table 7
Availability of Courses
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Generally, courses are offered at times when I can take them.									
Strongly Agree	15	13	16	13	16	17	18	15	19
Agree	44	46	44	44	41	39	34	43	43
Neutral	25	19	21	21	23	20	26	22	22
Disagree	13	17	14	18	17	17	17	16	14
Strongly Disagree	3	4	5	4	3	6	5	5	4
I would like this college to offer more courses in the evening.									
Strongly Agree	23	28	25	27	32	21	33	26	25
Agree	25	21	19	20	22	20	19	21	21
Neutral	47	43	47	45	39	54	44	46	46
Disagree	4	6	6	7	3	3	2	5	5
Strongly Disagree	1	2	2	1	3	1	2	2	2
I would like this college to offer more courses in the morning.									
Strongly Agree	10	13	13	12	14	10	11	12	12
Agree	12	12	12	10	15	17	13	13	16
Neutral	50	47	44	45	48	41	47	46	47
Disagree	19	21	24	20	16	22	21	20	17
Strongly Disagree	9	7	8	13	7	10	8	9	9
I would like this college to offer more courses on the weekend.									
Strongly Agree	20	20	19	20	25	17	23	20	18
Agree	20	14	17	16	20	14	18	17	18
Neutral	51	55	51	50	43	59	48	52	52
Disagree	6	6	7	10	6	7	7	7	7
Strongly Disagree	3	4	6	4	5	3	4	4	5
I would like this college to offer more courses online.									
Strongly Agree	19	24	17	19	24	20	18	20	20
Agree	24	24	21	20	24	24	22	23	22
Neutral	41	39	51	48	39	44	43	44	46
Disagree	10	6	7	8	7	10	10	8	7
Strongly Disagree	6	7	4	4	6	2	8	5	5

Table continued on next page

Table 7 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
I was able to register for every course I wanted to take.	50	50	59	57	64	56	64	56	63
I was not able to register for one or more courses.	50	50	41	43	36	44	36	44	37
I could not register for... (multiple responses allowed)									
A course that would have satisfied a "Gen Ed" (distribution or core) requirement	19	24	17	23	12	15	11	18	12
A course required to enter my major	19	9	6	12	10	11	11	12	10
A course required for my major, itself	23	25	23	18	22	26	17	22	19
An elective course	12	12	12	10	8	9	5	10	8
I was not able to register for the course because...*									
No seats were available at any time	44	54	55	41	44	45	35	46	38
Seats were available but not when I could take the class	29	20	23	33	26	28	30	27	30
Seats were available but not when I wanted to take the class	10	10	9	8	11	6	9	9	9
Could not get necessary permission to take the class	12	11	7	9	8	10	11	10	14
The course was not offered at all this semester	5	5	6	9	11	11	15	8	8

*If more than one course was selected in the preceding item, respondents were asked to answer this question for the first type of course selected.

Table 7
Availability of Courses
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Generally, courses are offered at times when I can take them.						
Strongly Agree	21	21	18	15	19	19
Agree	44	38	42	45	43	43
Neutral	19	18	19	23	20	22
Disagree	13	17	18	14	15	14
Strongly Disagree	3	6	3	3	3	4
I would like this college to offer more courses in the evening.						
Strongly Agree	20	39	24	24	25	25
Agree	20	16	24	26	23	21
Neutral	51	39	41	41	43	46
Disagree	6	4	7	7	6	5
Strongly Disagree	3	2	3	3	3	2
I would like this college to offer more courses in the morning.						
Strongly Agree	13	11	10	16	12	12
Agree	16	14	19	15	16	16
Neutral	47	56	44	44	46	47
Disagree	14	12	18	18	16	17
Strongly Disagree	10	6	10	6	9	9
I would like this college to offer more courses on the weekend.						
Strongly Agree	15	25	18	17	18	18
Agree	15	20	14	17	16	18
Neutral	59	46	52	47	52	52
Disagree	8	5	11	13	10	7
Strongly Disagree	4	3	6	6	5	5
I would like this college to offer more courses online.						
Strongly Agree	24	26	17	27	23	20
Agree	25	19	17	22	21	22
Neutral	45	43	49	41	45	46
Disagree	3	7	11	6	7	7
Strongly Disagree	3	6	6	4	4	5

Table continued on next page

Table 7 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
I was able to register for every course I wanted to take.	66	71	64	62	65	63
I was not able to register for one or more courses.	34	29	36	38	35	37
I could not register for... (multiple responses allowed)						
A course that would have satisfied a "Gen Ed" (distribution or core) requirement	11	7	9	15	11	12
A course required to enter my major	9	6	9	8	9	10
A course required for my major, itself	17	14	24	18	19	19
An elective course	7	6	5	10	7	8
I was not able to register for the course because...*						
No seats were available at any time	26	18	23	53	32	38
Seats were available but not when I could take the class	34	35	28	19	28	30
Seats were available but not when I wanted to take the class	11	10	13	8	11	9
Could not get necessary permission to take the class	20	20	26	10	19	14
The course was not offered at all this semester	9	18	10	11	11	8

*If more than one course was selected in the preceding item, respondents were asked to answer this question for the first type of course selected.

Table 7
Availability of Courses
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Generally, courses are offered at times when I can take them.								
Strongly Agree	26	26	28	21	17	20	23	19
Agree	43	41	34	41	47	42	43	43
Neutral	21	18	24	22	24	23	22	22
Disagree	6	11	9	12	11	12	10	14
Strongly Disagree	3	4	3	3	0	2	2	4
I would like this college to offer more courses in the evening.								
Strongly Agree	23	27	30	20	24	28	25	25
Agree	16	20	24	19	24	25	20	21
Neutral	53	47	40	53	47	43	49	46
Disagree	5	2	4	4	5	2	4	5
Strongly Disagree	3	5	3	4	1	2	3	2
I would like this college to offer more courses in the morning.								
Strongly Agree	8	14	15	12	12	13	11	12
Agree	19	16	15	14	23	22	19	16
Neutral	47	50	45	50	45	46	47	47
Disagree	12	12	15	16	12	14	13	17
Strongly Disagree	14	7	9	8	7	5	9	9
I would like this college to offer more courses on the weekend.								
Strongly Agree	13	23	21	12	15	20	16	18
Agree	18	23	26	19	26	20	21	18
Neutral	57	45	47	58	53	51	53	52
Disagree	5	4	4	7	5	6	5	7
Strongly Disagree	7	5	3	4	2	3	5	5
I would like this college to offer more courses online.								
Strongly Agree	17	20	26	23	15	17	18	20
Agree	21	21	23	25	26	17	22	22
Neutral	50	47	43	42	47	57	48	46
Disagree	5	7	4	6	7	5	6	7
Strongly Disagree	7	5	3	4	5	5	5	5

Table continued on next page

Table 7 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
I was able to register for every course I wanted to take.	65	72	78	75	71	71	70	63
I was not able to register for one or more courses.	35	28	22	25	29	29	30	37
I could not register for... (multiple responses allowed)								
A course that would have satisfied a "Gen Ed" (distribution or core) requirement	7	7	5	3	6	6	6	12
A course required to enter my major	12	9	8	5	10	12	10	10
A course required for my major, itself	16	13	12	14	14	15	15	19
An elective course	8	4	3	5	7	4	6	8
I was not able to register for the course because...*								
No seats were available at any time	29	28	32	27	36	29	30	38
Seats were available but not when I could take the class	41	28	28	45	26	28	35	30
Seats were available but not when I wanted to take the class	5	10	4	8	13	17	9	9
Could not get necessary permission to take the class	22	26	20	13	18	14	19	14
The course was not offered at all this semester	3	8	16	7	7	12	6	8

*If more than one course was selected in the preceding item, respondents were asked to answer this question for the first type of course selected.

Table 8
College Expectations and Experiences at CUNY
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
My college provides adequate advisement in choosing a major.									
Strongly Agree	9	8	9	9	12	9	7	9	11
Agree	38	35	33	29	42	32	32	34	37
Neutral	30	34	34	33	22	35	30	32	29
Disagree	15	14	18	18	18	18	21	17	15
Strongly Disagree	9	8	6	11	6	6	11	8	7
My college encourages students to study together.									
Strongly Agree	9	6	12	5	11	5	7	8	10
Agree	33	33	35	25	34	29	38	31	34
Neutral	37	42	38	43	34	42	38	40	36
Disagree	17	15	13	21	17	19	13	17	16
Strongly Disagree	4	4	3	6	3	5	5	5	4
My college encourages me to make connections between courses.									
Strongly Agree	11	8	16	8	15	8	6	10	11
Agree	42	44	42	40	41	42	40	42	42
Neutral	28	33	26	32	26	30	35	30	30
Disagree	14	12	13	15	13	17	14	14	13
Strongly Disagree	5	2	3	5	5	3	5	4	4
My college encourages me to take independent study.									
Strongly Agree	4	4	5	2	4	3	4	3	5
Agree	12	20	19	15	16	12	16	15	19
Neutral	47	48	44	47	46	52	48	48	45
Disagree	27	23	26	24	24	29	21	25	23
Strongly Disagree	9	5	7	11	10	5	11	8	7
My college encourages students to attend full-time.									
Strongly Agree	11	14	13	9	13	9	11	11	14
Agree	31	31	33	29	29	33	30	31	31
Neutral	41	40	42	43	41	44	42	42	40
Disagree	12	11	9	15	14	12	12	12	12
Strongly Disagree	5	4	3	3	3	2	5	3	4

Table continued on next page

Table 8 cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
My college encourages participation in campus activities.									
Strongly Agree	15	11	10	8	13	11	12	11	13
Agree	42	36	41	35	40	38	39	38	39
Neutral	27	36	31	36	28	36	36	33	32
Disagree	11	12	15	15	12	11	7	12	11
Strongly Disagree	6	5	3	7	6	4	6	5	5
My college clearly communicates degree requirements.									
Strongly Agree	20	17	20	15	23	18	17	18	22
Agree	38	40	42	37	39	42	39	39	39
Neutral	20	24	18	24	20	22	23	22	21
Disagree	15	13	11	15	12	13	13	13	12
Strongly Disagree	7	7	9	9	6	6	10	7	6

Table 8
College Expectations and Experiences at CUNY
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
My college provides adequate advisement in choosing a major.						
Strongly Agree	11	18	7	14	12	11
Agree	36	37	40	37	38	37
Neutral	29	24	34	25	29	29
Disagree	16	14	14	13	14	15
Strongly Disagree	8	7	5	12	8	7
My college encourages students to study together.						
Strongly Agree	7	22	9	8	10	10
Agree	27	42	32	30	31	34
Neutral	38	26	39	38	37	36
Disagree	21	9	16	20	18	16
Strongly Disagree	7	2	3	4	4	4
My college encourages me to make connections between courses.						
Strongly Agree	12	18	12	9	12	11
Agree	47	45	42	43	44	42
Neutral	26	27	29	28	28	30
Disagree	10	7	13	16	12	13
Strongly Disagree	5	3	4	4	4	4
My college encourages me to take independent study.						
Strongly Agree	6	6	3	3	4	5
Agree	22	22	23	16	20	19
Neutral	44	44	45	43	44	45
Disagree	21	22	23	30	24	23
Strongly Disagree	7	7	6	8	7	7
My college encourages students to attend full-time.						
Strongly Agree	19	16	12	10	14	14
Agree	30	28	32	34	32	31
Neutral	36	43	38	43	39	40
Disagree	12	9	13	9	11	12
Strongly Disagree	3	4	5	3	4	4

Table Continued on next page

Table 8 cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
My college encourages participation in campus activities.						
Strongly Agree	14	21	14	12	15	13
Agree	41	40	38	38	39	39
Neutral	27	31	34	30	31	32
Disagree	13	5	10	15	12	11
Strongly Disagree	5	3	4	4	4	5
My college clearly communicates degree requirements.						
Strongly Agree	22	24	26	20	23	22
Agree	37	41	38	37	38	39
Neutral	20	18	21	19	20	21
Disagree	15	10	11	15	13	12
Strongly Disagree	6	6	3	10	6	6

Table 8
College Expectations and Experiences at CUNY
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
My college provides adequate advisement in choosing a major.								
Strongly Agree	16	16	14	15	12	11	14	11
Agree	44	28	38	43	39	45	41	37
Neutral	23	29	19	27	30	30	27	29
Disagree	12	18	20	11	16	9	13	15
Strongly Disagree	5	9	9	4	4	4	5	7
My college encourages students to study together.								
Strongly Agree	11	14	12	11	14	8	12	10
Agree	40	43	39	39	39	35	39	34
Neutral	31	23	31	32	31	37	31	36
Disagree	13	14	14	15	13	16	14	16
Strongly Disagree	4	5	4	4	3	4	4	4
My college encourages me to make connections between courses.								
Strongly Agree	12	16	13	12	13	9	12	11
Agree	41	40	39	43	42	36	41	42
Neutral	28	27	30	30	31	38	30	30
Disagree	14	14	15	15	11	11	13	13
Strongly Disagree	5	3	3	0	2	5	3	4
My college encourages me to take independent study.								
Strongly Agree	10	8	6	6	10	6	8	5
Agree	23	19	24	22	19	19	21	19
Neutral	39	46	46	47	48	45	44	45
Disagree	18	22	20	20	19	24	20	23
Strongly Disagree	9	5	4	4	5	7	7	7
My college encourages students to attend full-time.								
Strongly Agree	19	20	17	19	15	8	16	14
Agree	32	23	33	33	38	27	31	31
Neutral	34	41	42	40	31	46	38	40
Disagree	9	13	7	6	12	16	11	12
Strongly Disagree	6	3	1	3	3	2	4	4

Table continued on next page

Table 8 cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
My college encourages participation in campus activities.								
Strongly Agree	16	17	12	14	11	12	14	13
Agree	37	38	39	39	44	39	39	39
Neutral	27	30	36	37	32	37	32	32
Disagree	13	10	11	7	11	10	11	11
Strongly Disagree	8	6	2	4	2	2	5	5
My college clearly communicates degree requirements.								
Strongly Agree	29	28	21	26	21	23	26	22
Agree	41	35	38	40	42	45	41	39
Neutral	17	21	22	23	23	20	20	21
Disagree	9	8	12	8	9	8	9	12
Strongly Disagree	4	8	8	3	4	4	5	6

Table 9A
Satisfaction with Faculty
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
How satisfied are you with the availability of faculty outside of class?									
Very Satisfied	14	16	15	12	16	11	15	14	14
Satisfied	49	52	52	50	47	50	45	50	46
Neutral	29	25	26	27	29	29	27	27	31
Dissatisfied	6	6	5	10	7	9	11	8	7
Very Dissatisfied	2	1	3	1	1	1	2	2	2
How satisfied are you with the frequency of feedback from faculty?									
Very Satisfied	11	12	10	11	15	8	15	11	13
Satisfied	40	44	41	47	44	48	38	43	44
Neutral	34	34	31	27	27	30	29	30	29
Dissatisfied	13	9	15	12	12	11	14	12	11
Very Dissatisfied	3	1	3	3	3	3	4	3	2
How satisfied are you with the quality of feedback from faculty?									
Very Satisfied	11	13	10	11	16	9	12	12	13
Satisfied	39	46	43	48	47	45	40	44	45
Neutral	34	32	32	28	26	34	31	31	30
Dissatisfied	13	7	13	11	9	10	14	11	10
Very Dissatisfied	3	1	2	2	3	2	4	2	2
How satisfied are you with the preparedness of faculty?									
Very Satisfied	23	23	18	20	23	22	20	21	22
Satisfied	53	57	60	54	52	54	51	54	53
Neutral	18	17	15	18	17	17	20	17	18
Dissatisfied	5	2	5	6	6	5	5	5	5
Very Dissatisfied	1	1	2	2	2	2	3	2	2
How satisfied are you with the ability of faculty to communicate clearly?									
Very Satisfied	19	21	19	19	22	22	20	20	22
Satisfied	50	52	52	49	55	50	49	51	48
Neutral	19	17	19	18	16	19	20	18	20
Dissatisfied	9	8	7	10	5	7	6	8	7
Very Dissatisfied	2	3	2	4	2	2	6	3	3

Table 9A
Satisfaction with Faculty
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
How satisfied are you with the availability of faculty outside of class?						
Very Satisfied	13	14	10	13	12	14
Satisfied	48	44	48	49	48	46
Neutral	28	28	32	31	30	31
Dissatisfied	9	12	7	5	8	7
Very Dissatisfied	2	1	3	1	2	2
How satisfied are you with the frequency of feedback from faculty?						
Very Satisfied	17	12	9	16	13	13
Satisfied	45	40	41	50	45	44
Neutral	27	34	36	23	29	29
Dissatisfied	10	12	13	10	11	11
Very Dissatisfied	2	3	2	0	2	2
How satisfied are you with the quality of feedback from faculty?						
Very Satisfied	14	13	10	15	13	13
Satisfied	46	46	49	49	48	45
Neutral	29	29	27	25	27	30
Dissatisfied	9	9	12	10	10	10
Very Dissatisfied	2	4	2	1	2	2
How satisfied are you with the preparedness of faculty?						
Very Satisfied	27	23	16	24	22	22
Satisfied	51	49	53	57	53	53
Neutral	17	19	21	13	17	18
Dissatisfied	4	8	8	4	6	5
Very Dissatisfied	1	1	1	1	1	2
How satisfied are you with the ability of faculty to communicate clearly?						
Very Satisfied	24	22	17	21	21	22
Satisfied	46	48	49	53	49	48
Neutral	18	18	22	15	18	20
Dissatisfied	10	8	10	9	9	7
Very Dissatisfied	2	4	3	2	2	3

Table 9A
Satisfaction with Faculty
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
How satisfied are you with the availability of faculty outside of class?								
Very Satisfied	16	15	11	15	13	12	14	14
Satisfied	40	43	46	42	40	45	42	46
Neutral	36	31	33	36	37	37	35	31
Dissatisfied	6	8	6	7	9	6	7	7
Very Dissatisfied	2	2	3	1	1	1	1	2
How satisfied are you with the frequency of feedback from faculty?								
Very Satisfied	18	19	14	14	11	10	15	13
Satisfied	40	40	42	45	47	50	44	44
Neutral	24	30	35	30	32	28	28	29
Dissatisfied	14	9	7	10	9	11	11	11
Very Dissatisfied	3	3	2	1	1	1	2	2
How satisfied are you with the quality of feedback from faculty?								
Very Satisfied	18	20	14	14	13	11	15	13
Satisfied	44	38	42	44	40	48	43	45
Neutral	21	31	34	33	38	31	29	30
Dissatisfied	14	9	9	7	9	9	10	10
Very Dissatisfied	4	2	1	1	1	1	2	2
How satisfied are you with the preparedness of faculty?								
Very Satisfied	26	29	16	19	23	19	23	22
Satisfied	52	48	50	52	48	52	51	53
Neutral	14	20	26	21	25	25	20	18
Dissatisfied	5	3	6	5	3	3	4	5
Very Dissatisfied	3	0	2	2	1	0	2	2
How satisfied are you with the ability of faculty to communicate clearly?								
Very Satisfied	28	30	20	23	23	22	25	22
Satisfied	42	43	47	49	44	50	45	48
Neutral	20	21	21	23	25	21	22	20
Dissatisfied	6	4	8	5	5	7	5	7
Very Dissatisfied	4	2	4	1	3	1	3	3

Table 9B
Satisfaction with Academic Support Services
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:									
Academic advising									
Very Satisfied	11	9	13	10	19	9	11	11	13
Satisfied	41	37	37	36	41	43	34	39	40
Neutral	22	29	28	22	22	24	28	25	25
Dissatisfied	15	16	15	21	12	18	19	17	14
Very Dissatisfied	10	8	8	11	6	6	7	8	7
Tutoring services									
Very Satisfied	14	13	11	7	14	4	13	10	15
Satisfied	41	36	39	31	44	38	35	37	40
Neutral	31	40	39	44	30	39	31	37	33
Dissatisfied	11	8	9	13	9	13	15	11	8
Very Dissatisfied	3	4	2	6	2	6	6	4	4
Library facilities									
Very Satisfied	22	25	14	11	26	15	17	18	20
Satisfied	58	53	54	53	57	60	48	55	54
Neutral	15	20	24	27	14	19	27	21	21
Dissatisfied	3	2	7	4	3	4	5	4	4
Very Dissatisfied	1	0	1	4	1	2	4	2	1
Library services									
Very Satisfied	22	20	13	12	24	15	19	18	19
Satisfied	55	56	54	56	54	57	47	55	53
Neutral	18	20	25	28	15	23	27	22	23
Dissatisfied	3	3	7	3	4	4	5	4	4
Very Dissatisfied	2	1	1	2	3	1	2	2	1
Library collections									
Very Satisfied	22	22	15	11	21	17	17	18	18
Satisfied	50	52	45	48	54	55	39	50	50
Neutral	21	21	31	28	22	21	29	24	25
Dissatisfied	5	3	9	9	2	5	8	6	5
Very Dissatisfied	1	2	1	4	1	2	7	2	2

Table continued on next page

Table 9B cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Science labs									
Very Satisfied	10	5	7	5	12	4	6	7	9
Satisfied	28	43	38	37	37	45	35	38	39
Neutral	52	45	43	42	42	38	46	44	43
Dissatisfied	8	7	9	12	6	8	7	8	6
Very Dissatisfied	3	1	4	4	3	5	5	3	3
Learning labs									
Very Satisfied	13	7	8	10	12	4	10	9	14
Satisfied	37	42	36	47	40	42	39	41	43
Neutral	37	44	49	33	43	43	39	41	37
Dissatisfied	7	7	5	7	2	7	7	6	5
Very Dissatisfied	5	1	2	3	3	4	4	3	2
Study areas									
Very Satisfied	16	20	14	9	20	12	15	15	18
Satisfied	43	47	46	39	43	49	38	44	43
Neutral	20	22	24	28	22	21	25	23	24
Dissatisfied	10	8	12	17	11	13	10	12	10
Very Dissatisfied	10	3	4	7	4	5	11	6	5
Athletic facilities									
Very Satisfied	10	4	9	5	18	9	9	9	11
Satisfied	42	20	34	28	44	41	39	36	32
Neutral	39	54	42	49	32	40	40	42	44
Dissatisfied	5	16	12	10	6	5	8	8	8
Very Dissatisfied	4	5	2	8	1	5	4	4	4

Table 9B
Satisfaction with Academic Support Services
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:						
Academic advising						
Very Satisfied	12	22	9	18	14	13
Satisfied	39	39	40	40	40	40
Neutral	28	21	32	21	26	25
Dissatisfied	11	7	14	12	12	14
Very Dissatisfied	9	11	5	9	8	7
Tutoring services						
Very Satisfied	19	17	11	19	16	15
Satisfied	42	39	38	41	40	40
Neutral	31	30	36	34	33	33
Dissatisfied	4	8	11	5	7	8
Very Dissatisfied	4	6	5	1	4	4
Library facilities						
Very Satisfied	22	23	15	24	21	20
Satisfied	57	45	53	52	53	54
Neutral	17	23	25	21	21	21
Dissatisfied	3	7	6	3	4	4
Very Dissatisfied	2	2	1	---	1	1
Library services						
Very Satisfied	18	19	16	24	19	19
Satisfied	56	46	52	52	52	53
Neutral	22	26	26	21	23	23
Dissatisfied	2	5	5	3	4	4
Very Dissatisfied	2	4	2	0	2	1
Library collections						
Very Satisfied	21	14	15	20	18	18
Satisfied	50	42	49	49	48	50
Neutral	23	31	27	27	26	25
Dissatisfied	4	10	7	3	5	5
Very Dissatisfied	2	3	2	0	2	2

Table continued on next page

Table 9B cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Science labs						
Very Satisfied	11	2	8	17	11	9
Satisfied	40	31	34	48	39	39
Neutral	43	47	46	32	41	43
Dissatisfied	5	12	9	2	6	6
Very Dissatisfied	1	8	4	1	3	3
Learning labs						
Very Satisfied	21	11	12	18	16	14
Satisfied	41	40	33	43	39	43
Neutral	33	38	46	36	39	37
Dissatisfied	3	7	6	3	4	5
Very Dissatisfied	1	3	3	1	2	2
Study areas						
Very Satisfied	20	16	16	23	19	18
Satisfied	39	36	37	46	40	43
Neutral	27	25	30	23	26	24
Dissatisfied	9	13	14	5	10	10
Very Dissatisfied	5	10	4	3	5	5
Athletic facilities						
Very Satisfied	14	2	3	15	11	11
Satisfied	29	12	17	41	28	32
Neutral	48	68	56	35	48	44
Dissatisfied	5	5	14	7	8	8
Very Dissatisfied	3	12	10	2	5	4

Table 9B
Satisfaction with Academic Support Services
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:								
Academic advising								
Very Satisfied	13	16	16	19	14	15	15	13
Satisfied	42	37	39	43	41	49	42	40
Neutral	29	23	22	24	27	18	25	25
Dissatisfied	13	15	12	9	14	14	13	14
Very Dissatisfied	3	9	10	5	4	3	5	7
Tutoring services								
Very Satisfied	19	23	24	21	16	17	19	15
Satisfied	48	38	42	41	46	37	43	40
Neutral	26	25	23	32	28	39	29	33
Dissatisfied	5	8	8	5	8	4	6	8
Very Dissatisfied	3	6	3	1	2	2	3	4
Library facilities								
Very Satisfied	21	22	24	20	15	26	21	20
Satisfied	57	51	45	55	60	44	53	54
Neutral	20	18	25	24	19	27	22	21
Dissatisfied	3	6	5	1	5	1	3	4
Very Dissatisfied	0	3	1	1	0	1	1	1
Library services								
Very Satisfied	22	19	26	21	16	24	21	19
Satisfied	51	52	45	50	57	46	51	53
Neutral	22	21	23	27	22	28	24	23
Dissatisfied	5	6	5	1	5	1	4	4
Very Dissatisfied	1	2	2	1	0	2	1	1
Library collections								
Very Satisfied	19	19	21	23	15	21	19	18
Satisfied	55	47	47	49	51	45	50	50
Neutral	23	23	23	26	27	29	25	25
Dissatisfied	3	9	7	2	7	3	4	5
Very Dissatisfied	0	4	2	1	1	2	1	2

Table continued on next page

Table 9B cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Science labs								
Very Satisfied	6	14	13	15	10	15	11	9
Satisfied	49	38	37	38	41	36	41	39
Neutral	40	42	44	42	43	46	42	43
Dissatisfied	3	4	5	4	4	1	3	6
Very Dissatisfied	2	2	1	1	2	1	2	3
Learning labs								
Very Satisfied	14	20	18	21	15	17	17	14
Satisfied	54	42	45	38	45	43	46	43
Neutral	29	32	32	34	31	37	32	37
Dissatisfied	2	5	4	4	6	2	4	5
Very Dissatisfied	0	1	1	1	4	1	2	2
Study areas								
Very Satisfied	27	16	21	23	13	19	21	18
Satisfied	46	43	39	43	40	38	43	43
Neutral	21	27	28	23	30	26	25	24
Dissatisfied	5	7	9	11	13	12	9	10
Very Dissatisfied	1	7	3	1	4	5	3	5
Athletic facilities								
Very Satisfied	20	11	11	17	6	6	13	11
Satisfied	27	34	31	35	31	35	31	32
Neutral	40	43	49	38	50	50	44	44
Dissatisfied	9	7	4	8	13	5	8	8
Very Dissatisfied	4	6	4	2	1	4	3	4

Table 9C
Satisfaction with Counseling and Other Student Services
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:									
Personal counseling									
Very Satisfied	10	4	12	11	16	7	8	9	12
Satisfied	25	30	23	24	29	33	25	27	30
Neutral	52	51	50	43	43	51	44	48	44
Dissatisfied	7	10	8	14	8	6	14	9	8
Very Dissatisfied	5	5	7	9	3	4	9	6	5
Intramurals									
Very Satisfied	7	1	2	6	10	3	7	5	7
Satisfied	26	19	25	23	36	33	28	27	24
Neutral	57	62	54	57	44	53	54	55	57
Dissatisfied	8	13	13	8	9	6	7	9	7
Very Dissatisfied	2	4	5	6	1	5	4	4	5
Career planning and placement									
Very Satisfied	10	5	8	7	11	4	3	7	8
Satisfied	36	30	27	26	37	27	28	30	32
Neutral	39	49	47	40	33	45	45	42	42
Dissatisfied	11	9	12	16	12	18	17	14	12
Very Dissatisfied	3	6	5	11	6	7	6	6	5
Child care services									
Very Satisfied	5	7	1	10	16	4	3	7	10
Satisfied	11	14	14	18	31	20	20	17	20
Neutral	79	73	79	66	50	70	64	70	65
Dissatisfied	2	3	4	4	3	2	7	4	3
Very Dissatisfied	3	3	1	2	---	3	5	3	2
Services for students with disabilities									
Very Satisfied	9	6	4	8	15	7	9	8	13
Satisfied	11	19	25	26	34	28	26	23	25
Neutral	76	73	64	56	45	60	60	64	57
Dissatisfied	2	1	4	5	3	5	3	3	4
Very Dissatisfied	2	1	3	5	3	1	2	2	1

Table continued on next page

Table 9C cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Services for international students									
Very Satisfied	8	6	6	7	9	5	2	6	9
Satisfied	17	19	18	19	30	20	28	21	24
Neutral	63	64	61	60	52	64	52	61	56
Dissatisfied	7	7	9	12	5	8	13	9	7
Very Dissatisfied	5	4	7	2	4	3	6	4	4
Services for veteran students									
Very Satisfied	3	2	2	7	6	1	2	3	6
Satisfied	8	10	13	15	25	18	23	15	21
Neutral	83	84	82	74	65	77	71	77	70
Dissatisfied	3	2	3	3	2	3	4	3	3
Very Dissatisfied	3	1	---	1	2	---	---	1	1
Women's Center									
Very Satisfied	5	6	3	4	7	1	5	4	8
Satisfied	7	31	17	21	32	21	26	21	24
Neutral	81	61	73	71	59	75	62	70	65
Dissatisfied	4	1	6	2	2	3	6	3	3
Very Dissatisfied	3	1	1	3	---	---	2	1	1
Student Government									
Very Satisfied	5	2	4	6	6	6	3	4	7
Satisfied	13	20	16	27	27	22	29	21	26
Neutral	70	67	70	56	58	58	53	62	57
Dissatisfied	7	4	8	4	6	10	7	6	5
Very Dissatisfied	6	7	3	6	3	4	8	5	4
Student health services									
Very Satisfied	7	9	11	8	18	6	3	9	10
Satisfied	27	39	37	31	43	37	32	35	36
Neutral	54	45	40	45	35	48	49	45	45
Dissatisfied	6	6	10	9	2	7	10	7	6
Very Dissatisfied	6	2	3	7	1	3	7	4	3

Table continued on next page

Table 9C cont'd

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Have health insurance or belong to an HMO:	73	78	73	76	80	81	75	77	77
Type of coverage:									
Employer-sponsored health insurance from my job	16	12	14	15	21	11	22	15	15
Parents' policy	25	28	25	30	19	35	19	27	23
Spouse's policy	3	4	3	4	4	6	3	4	4
Policy purchased as a student of this college	1	2	0	2	---	0	---	1	1
Individual policy from a private health insurer	3	2	2	3	2	3	4	2	2
Family Health Plus	11	11	8	10	10	6	5	9	9
Child Health Plus	3	1	2	0	2	1	2	2	2
Medicaid	10	14	16	7	17	13	13	12	16
Veteran's health benefits	0	0	---	---	1	---	---	0	0
Other source	2	4	3	4	4	7	7	4	5

Table 9C
Satisfaction with Counseling and Other Student Services
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:						
Personal counseling						
Very Satisfied	13	11	10	13	12	12
Satisfied	35	34	25	41	34	30
Neutral	43	48	46	38	43	44
Dissatisfied	3	4	12	4	6	8
Very Dissatisfied	6	3	8	3	5	5
Intramurals						
Very Satisfied	9	4	5	16	9	7
Satisfied	27	11	18	22	22	24
Neutral	58	68	61	53	58	57
Dissatisfied	2	2	10	4	5	7
Very Dissatisfied	4	15	7	5	6	5
Career planning and placement						
Very Satisfied	7	13	6	14	10	8
Satisfied	36	21	29	38	33	32
Neutral	36	55	46	35	41	42
Dissatisfied	13	7	12	8	11	12
Very Dissatisfied	8	5	6	6	6	5
Child care services						
Very Satisfied	9	9	8	16	11	10
Satisfied	23	18	13	19	19	20
Neutral	67	70	73	60	67	65
Dissatisfied	1	---	2	3	2	3
Very Dissatisfied	---	2	3	1	1	2
Services for students with disabilities						
Very Satisfied	12	5	14	22	15	13
Satisfied	29	24	15	23	23	25
Neutral	56	68	64	49	57	57
Dissatisfied	3	---	6	4	4	4
Very Dissatisfied	---	2	---	1	1	1

Table continued on next page

Table 9C cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Services for international students						
Very Satisfied	10	7	4	14	9	9
Satisfied	26	16	15	26	22	24
Neutral	62	67	69	49	61	56
Dissatisfied	1	2	9	8	5	7
Very Dissatisfied	2	7	2	2	2	4
Services for veteran students						
Very Satisfied	10	3	3	13	8	6
Satisfied	23	18	14	16	18	21
Neutral	65	79	81	68	71	70
Dissatisfied	3	---	3	3	2	3
Very Dissatisfied	---	---	---	---	---	1
Women's Center						
Very Satisfied	10	10	8	8	9	8
Satisfied	26	22	12	22	21	24
Neutral	59	68	76	65	66	65
Dissatisfied	3	---	1	4	2	3
Very Dissatisfied	1	---	3	1	2	1
Student Government						
Very Satisfied	10	10	6	5	8	7
Satisfied	30	33	22	35	30	26
Neutral	56	48	59	53	55	57
Dissatisfied	3	5	6	3	4	5
Very Dissatisfied	1	4	6	3	3	4
Student health services						
Very Satisfied	8	9	9	19	12	10
Satisfied	39	30	30	36	35	36
Neutral	44	54	53	38	46	45
Dissatisfied	6	4	5	5	5	6
Very Dissatisfied	3	3	3	2	3	3

Table continued on next page

Table 9C cont'd

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Have health insurance or belong to an HMO:	82	75	78	88	82	77
Type of coverage:						
Employer-sponsored health insurance from my job	15	22	15	20	17	15
Parents' policy	31	10	20	43	28	23
Spouse's policy	1	4	2	4	3	4
Policy purchased as a student of this college	---	---	---	1	0	1
Individual policy from a private health insurer	2	3	4	1	2	2
Family Health Plus	7	11	11	8	9	9
Child Health Plus	4	2	3	2	3	2
Medicaid	17	20	14	7	14	16
Veteran's health benefits	1	---	0	0	0	0
Other source	5	3	8	3	5	5

Table 9C
Satisfaction with Counseling and Other Student Services
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:								
Personal counseling								
Very Satisfied	17	16	10	13	13	12	14	12
Satisfied	32	29	36	30	28	33	31	30
Neutral	38	32	37	44	44	46	40	44
Dissatisfied	7	12	10	9	11	7	9	8
Very Dissatisfied	6	11	6	5	4	3	5	5
Intramurals								
Very Satisfied	8	8	10	11	5	5	8	7
Satisfied	25	20	20	26	22	26	24	24
Neutral	58	56	58	52	61	63	58	57
Dissatisfied	5	8	5	6	8	1	5	7
Very Dissatisfied	4	9	7	6	4	5	5	5
Career planning and placement								
Very Satisfied	10	14	12	9	6	6	9	8
Satisfied	42	29	30	34	31	30	34	32
Neutral	35	38	47	44	51	52	43	42
Dissatisfied	10	12	6	11	10	8	10	12
Very Dissatisfied	3	7	5	3	3	4	4	5
Child care services								
Very Satisfied	13	14	11	16	12	6	12	10
Satisfied	31	25	17	16	20	12	22	20
Neutral	53	56	63	62	64	72	60	65
Dissatisfied	3	5	7	4	3	6	4	3
Very Dissatisfied	0	---	2	2	---	5	1	2
Services for students with disabilities								
Very Satisfied	13	22	9	23	17	12	16	13
Satisfied	36	26	26	23	18	21	27	25
Neutral	45	46	62	48	60	63	52	57
Dissatisfied	5	6	4	5	5	2	5	4
Very Dissatisfied	1	---	---	1	---	2	1	1

Table continued on next page

Table 9C cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Services for international students								
Very Satisfied	11	19	11	15	16	5	13	9
Satisfied	30	33	29	22	27	26	28	24
Neutral	52	40	47	50	46	58	50	56
Dissatisfied	3	4	9	7	11	8	6	7
Very Dissatisfied	5	4	4	6	1	2	4	4
Services for veteran students								
Very Satisfied	4	11	8	13	8	2	7	6
Satisfied	38	21	10	18	24	23	27	21
Neutral	54	65	79	67	60	72	62	70
Dissatisfied	4	3	3	2	7	2	3	3
Very Dissatisfied	1	---	---	---	---	1	1	1
Women's Center								
Very Satisfied	13	13	9	12	12	1	11	8
Satisfied	37	22	18	20	25	20	27	24
Neutral	50	62	66	64	59	74	60	65
Dissatisfied	---	3	5	4	4	4	2	3
Very Dissatisfied	1	1	2	---	---	---	1	1
Student Government								
Very Satisfied	8	13	6	15	13	5	10	7
Satisfied	39	31	24	25	21	21	29	26
Neutral	48	49	57	54	56	69	54	57
Dissatisfied	3	4	9	2	5	5	4	5
Very Dissatisfied	1	4	4	5	5	1	3	4
Student health services								
Very Satisfied	10	14	9	12	9	7	10	10
Satisfied	41	41	28	32	34	39	37	36
Neutral	41	41	54	51	50	46	46	45
Dissatisfied	8	3	4	5	6	7	6	6
Very Dissatisfied	0	1	4	1	1	1	1	3

Table continued on next page

Table 9C cont'd

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Have health insurance or belong to an HMO:	79	73	73	76	62	78	74	77
Type of coverage:								
Employer-sponsored health insurance from my job	14	16	15	8	13	18	14	15
Parents' policy	17	8	5	23	8	28	16	23
Spouse's policy	4	2	2	2	4	5	4	4
Policy purchased as a student of this college	---	1	1	0	---	2	0	1
Individual policy from a private health insurer	3	2	2	3	1	2	2	2
Family Health Plus	7	9	10	13	11	6	9	9
Child Health Plus	2	2	2	2	0	2	2	2
Medicaid	26	27	31	16	18	9	21	16
Veteran's health benefits	0	---	---	1	0	---	0	0
Other source	7	5	5	6	7	5	6	5

Table 9D
Satisfaction with Administrative Services
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:									
Registration procedures									
Very Satisfied	9	13	10	10	14	14	9	11	15
Satisfied	41	42	43	37	47	49	45	43	44
Neutral	20	23	23	18	21	20	21	21	20
Dissatisfied	18	15	15	18	9	12	13	15	13
Very Dissatisfied	12	7	9	17	9	4	11	10	8
Testing office									
Very Satisfied	8	7	8	5	13	5	9	7	10
Satisfied	44	36	36	40	43	39	37	40	42
Neutral	34	46	48	43	36	44	41	42	38
Dissatisfied	10	9	5	7	3	8	8	7	6
Very Dissatisfied	4	3	4	6	4	3	5	4	3
Financial aid services									
Very Satisfied	10	12	11	7	15	9	10	10	14
Satisfied	37	38	35	29	43	33	30	35	36
Neutral	31	34	31	35	25	38	27	32	29
Dissatisfied	14	11	14	18	9	13	20	14	12
Very Dissatisfied	9	5	9	11	8	7	14	9	8
Billing and payment procedures									
Very Satisfied	13	13	10	6	15	10	11	11	14
Satisfied	44	41	54	42	41	50	41	45	45
Neutral	25	27	26	28	27	22	29	26	26
Dissatisfied	10	13	6	13	9	14	11	11	9
Very Dissatisfied	7	7	4	10	8	4	7	7	6
Admissions process									
Very Satisfied	9	14	9	6	13	10	11	10	14
Satisfied	39	42	43	45	46	54	45	45	45
Neutral	36	32	32	30	28	26	25	30	28
Dissatisfied	9	10	9	12	6	7	13	9	8
Very Dissatisfied	7	2	7	8	7	3	6	6	5

Table 9D
Satisfaction with Administrative Services
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:						
Registration procedures						
Very Satisfied	19	20	16	20	18	15
Satisfied	39	41	39	46	41	44
Neutral	22	22	26	17	22	20
Dissatisfied	14	13	14	8	12	13
Very Dissatisfied	7	6	5	9	7	8
Testing office						
Very Satisfied	13	18	9	14	13	10
Satisfied	40	40	37	50	42	42
Neutral	37	38	47	28	38	38
Dissatisfied	6	3	4	6	5	6
Very Dissatisfied	3	2	3	2	2	3
Financial aid services						
Very Satisfied	17	22	11	20	17	14
Satisfied	35	35	36	40	37	36
Neutral	26	31	30	26	28	29
Dissatisfied	14	6	14	8	11	12
Very Dissatisfied	7	7	10	6	8	8
Billing and payment procedures						
Very Satisfied	17	15	14	17	16	14
Satisfied	46	37	45	47	45	45
Neutral	27	28	27	21	25	26
Dissatisfied	6	14	8	11	9	9
Very Dissatisfied	5	6	5	4	5	6
Admissions process						
Very Satisfied	16	19	13	19	16	14
Satisfied	45	46	41	48	45	45
Neutral	25	27	29	24	26	28
Dissatisfied	8	5	10	5	8	8
Very Dissatisfied	6	4	6	3	5	5

Table 9D
Satisfaction with Administrative Services
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:								
Registration procedures								
Very Satisfied	17	18	14	26	17	15	18	15
Satisfied	45	38	48	49	45	54	46	44
Neutral	17	18	21	18	21	15	18	20
Dissatisfied	13	16	13	5	12	13	12	13
Very Dissatisfied	9	11	5	3	6	2	6	8
Testing office								
Very Satisfied	12	11	14	17	8	11	12	10
Satisfied	43	40	44	43	47	45	44	42
Neutral	34	38	33	34	34	36	35	38
Dissatisfied	7	5	7	2	9	5	6	6
Very Dissatisfied	4	6	3	3	2	3	3	3
Financial aid services								
Very Satisfied	19	20	22	15	15	11	17	14
Satisfied	40	37	41	37	34	37	37	36
Neutral	23	24	27	29	29	33	27	29
Dissatisfied	10	12	7	9	14	14	11	12
Very Dissatisfied	8	7	3	9	8	6	8	8
Billing and payment procedures								
Very Satisfied	18	13	17	17	14	13	16	14
Satisfied	52	43	47	45	38	39	45	45
Neutral	22	30	28	27	33	33	28	26
Dissatisfied	5	7	4	6	8	8	6	9
Very Dissatisfied	3	6	4	5	8	6	5	6
Admissions process								
Very Satisfied	16	16	15	18	13	15	16	14
Satisfied	44	38	48	49	42	51	45	45
Neutral	22	26	28	27	32	26	26	28
Dissatisfied	9	11	6	3	9	6	8	8
Very Dissatisfied	8	8	3	3	4	1	5	5

Table 9E
Satisfaction with Computer Services
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:									
Campus computing in general									
Very Satisfied	25	22	9	11	17	18	16	17	19
Satisfied	57	54	47	46	45	56	45	51	50
Neutral	12	19	25	26	25	17	24	21	22
Dissatisfied	5	4	16	12	10	7	7	9	7
Very Dissatisfied	1	1	3	5	3	2	7	3	2
Computer lab hours									
Very Satisfied	24	27	12	12	24	14	17	18	20
Satisfied	53	48	53	52	47	47	50	50	48
Neutral	12	22	23	28	22	24	22	22	23
Dissatisfied	8	3	9	6	6	12	7	7	7
Very Dissatisfied	2	1	3	3	2	4	4	3	2
Computer lab availability on campus									
Very Satisfied	23	25	11	10	16	14	14	16	18
Satisfied	44	51	41	42	41	41	38	43	43
Neutral	15	19	21	23	21	21	23	20	21
Dissatisfied	14	4	19	19	15	18	16	15	14
Very Dissatisfied	3	1	8	7	6	7	8	6	4
Computer availability on campus									
Very Satisfied	22	29	11	11	17	17	13	17	19
Satisfied	44	47	41	40	35	44	33	42	41
Neutral	15	17	22	19	22	18	24	19	20
Dissatisfied	14	5	18	21	17	14	20	15	14
Very Dissatisfied	5	1	8	8	8	6	10	6	5
Wireless internet access availability									
Very Satisfied	25	17	10	13	19	22	16	18	20
Satisfied	45	39	34	38	40	41	32	39	39
Neutral	17	29	28	30	29	25	36	27	26
Dissatisfied	9	8	16	15	6	9	9	11	10
Very Dissatisfied	4	7	12	4	5	4	6	6	6

Table 9E
Satisfaction with Computer Services
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:						
Campus computing in general						
Very Satisfied	15	18	17	25	19	19
Satisfied	50	49	53	43	49	50
Neutral	22	21	19	25	22	22
Dissatisfied	9	9	8	5	8	7
Very Dissatisfied	3	4	3	1	2	2
Computer lab hours						
Very Satisfied	18	18	17	24	19	20
Satisfied	51	46	50	45	48	48
Neutral	25	22	20	27	24	23
Dissatisfied	5	9	10	3	6	7
Very Dissatisfied	2	5	4	1	3	2
Computer lab availability on campus						
Very Satisfied	19	16	17	21	18	18
Satisfied	45	42	41	43	43	43
Neutral	22	23	22	22	22	21
Dissatisfied	9	14	16	13	13	14
Very Dissatisfied	5	5	5	2	4	4
Computer availability on campus						
Very Satisfied	19	14	19	19	18	19
Satisfied	40	44	40	42	41	41
Neutral	21	21	20	24	21	20
Dissatisfied	13	15	17	13	14	14
Very Dissatisfied	7	5	5	3	5	5
Wireless internet access availability						
Very Satisfied	18	13	17	18	17	20
Satisfied	38	39	36	38	38	39
Neutral	22	31	23	32	26	26
Dissatisfied	13	11	16	6	12	10
Very Dissatisfied	8	6	9	7	8	6

Table 9E
Satisfaction with Computer Services
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	QCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the services listed below:								
Campus computing in general								
Very Satisfied	24	27	27	19	18	20	22	19
Satisfied	49	47	45	52	49	52	49	50
Neutral	22	15	21	23	27	25	23	22
Dissatisfied	4	8	6	4	4	2	4	7
Very Dissatisfied	0	3	1	1	2	2	1	2
Computer lab hours								
Very Satisfied	30	25	31	15	17	18	23	20
Satisfied	38	49	42	50	49	44	45	48
Neutral	25	16	21	23	21	31	23	23
Dissatisfied	7	8	4	8	10	5	7	7
Very Dissatisfied	---	2	2	4	2	2	2	2
Computer lab availability on campus								
Very Satisfied	25	27	30	17	15	15	21	18
Satisfied	41	48	42	42	43	38	42	43
Neutral	18	15	17	25	22	35	22	21
Dissatisfied	14	7	8	12	18	8	12	14
Very Dissatisfied	1	3	2	4	2	3	2	4
Computer availability on campus								
Very Satisfied	28	28	28	18	13	19	22	19
Satisfied	38	48	43	40	42	38	41	41
Neutral	20	15	19	24	20	28	21	20
Dissatisfied	12	6	7	14	22	12	13	14
Very Dissatisfied	2	3	4	3	2	3	3	5
Wireless internet access availability								
Very Satisfied	29	20	28	17	19	22	23	20
Satisfied	39	40	36	37	37	41	39	39
Neutral	19	24	31	30	29	29	25	26
Dissatisfied	8	11	4	10	10	3	8	10
Very Dissatisfied	4	5	2	6	6	4	5	6

Table 9F
Satisfaction With Other Services
Senior Colleges

	Baruch	Brooklyn	City	Hunter	Lehman	Queens	York	Total Senior	Total CUNY
	%	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:									
Condition of buildings and grounds									
Very Satisfied	14	12	7	6	10	9	8	10	12
Satisfied	42	40	35	28	35	44	39	38	39
Neutral	27	28	29	37	30	29	33	31	30
Dissatisfied	12	12	19	23	16	14	11	16	12
Very Dissatisfied	5	8	9	6	8	3	8	6	6
Campus security									
Very Satisfied	15	9	9	8	13	7	10	10	14
Satisfied	45	39	43	35	38	38	44	40	42
Neutral	29	34	32	38	32	39	30	34	32
Dissatisfied	5	10	9	11	12	10	11	9	7
Very Dissatisfied	6	8	7	7	6	5	5	6	5
If you could start over, would you choose to attend this college									
Definitely yes	33	27	28	26	27	31	23	28	28
Probably yes	45	52	50	50	48	51	45	49	48
Probably no	17	15	17	17	17	15	19	16	17
Definitely no	6	6	5	7	8	3	13	6	7

Table 9F
Satisfaction With Other Services
Comprehensive Colleges

	John Jay	Medgar Evers	NYCCT	Staten Island	Total Comprehensive	Total CUNY
	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:						
Condition of buildings and grounds						
Very Satisfied	14	14	2	15	11	12
Satisfied	37	34	34	44	38	39
Neutral	35	32	34	26	32	30
Dissatisfied	9	16	14	10	12	12
Very Dissatisfied	6	4	15	5	8	6
Campus security						
Very Satisfied	12	16	11	18	14	14
Satisfied	42	46	40	42	42	42
Neutral	38	29	38	29	34	32
Dissatisfied	5	6	6	7	6	7
Very Dissatisfied	4	2	6	4	4	5
If you could start over, would you choose to attend this college						
Definitely yes	36	28	20	23	27	28
Probably yes	44	40	52	54	49	48
Probably no	16	20	21	16	18	17
Definitely no	5	12	7	6	7	7

Table 9F
Satisfaction With Other Services
Community Colleges

	BMCC	Bronx	Hostos	KCC	LaGuardia	OCC	Total Community	Total CUNY
	%	%	%	%	%	%	%	%
Indicate your level of satisfaction with each of the following:								
Condition of buildings and grounds								
Very Satisfied	20	9	19	24	14	10	17	12
Satisfied	46	28	41	41	45	43	42	39
Neutral	26	25	31	25	30	33	28	30
Dissatisfied	6	18	7	6	8	13	9	12
Very Dissatisfied	3	19	2	3	3	2	5	6
Campus security								
Very Satisfied	23	14	28	19	13	17	19	14
Satisfied	41	44	44	45	47	40	43	42
Neutral	29	29	22	27	30	35	29	32
Dissatisfied	4	7	4	4	5	5	5	7
Very Dissatisfied	4	6	2	5	5	3	4	5
If you could start over, would you choose to attend this college								
Definitely yes	31	22	30	34	28	26	29	28
Probably yes	43	44	44	44	52	48	46	48
Probably no	14	24	18	16	17	19	17	17
Definitely no	12	10	9	6	4	8	9	7

The 2008 CUNY Student Experience Survey Sample, Administration, and Analysis

For the 2008 CUNY Student Experience Survey, the Office of Institutional Research and Assessment surveyed 17,000 undergraduates attending one of the University's 17 senior or community colleges in Spring 2008. A random sample of 1,000 students was drawn from among the full- and part-time degree-seeking undergraduate students enrolled at each college.

A copy of the survey questionnaire was mailed to each of the 17,000 students in March 2008. Two weeks later, a reminder postcard was mailed. Those not responding to the survey within four weeks of the initial mailing were mailed another copy of the survey, followed by another postcard reminder. An email was sent to 13,256 students who had not responded to the mail survey by May 1st to invite them to fill out a web-based form of the questionnaire. Two email reminders were sent during the two-week period in which students could respond on-line. In all, 5,211 students returned a survey – a response rate of 30.7%.

Respondents in our sample were more likely to be female, to be 25 years of age and older, and to have higher GPAs than CUNY undergraduate students in general. To make the results representative of the general CUNY undergraduate population at each college and university-wide, responses were weighted in two ways: 1) to compensate for response bias – the under-representation or over-representation of discrete groups in the pool of respondents; and 2) to compensate for differences in the relative size of each college (disproportionate stratification).

Weighting to compensate for response bias: A logistic regression model was used to predict the probability of responding to the survey for each student in the sample. College of attendance, admission type, full-time/part-time status, gender, race/ethnicity, age, citizenship, language spoken in the home, and cumulative GPA were significant predictors. The predicted probability of responding to the survey was computed for each student in the sample based on the logistic model. To compensate for the over-representation of those who are more likely to respond, and the under-representation of those who are less likely to respond, each respondent was weighted by the inverse of his/her predicted probability of response.

Weighting to compensate for disproportionate stratification: The same number of students (1,000) was sampled from each college, but the number of degree undergraduates differs among the colleges. Each college's degree undergraduate population represents a unique proportion of the overall degree undergraduate population at CUNY. Responses are weighted to insure that colleges are represented in sector (senior, comprehensive and community) and university averages in proportion to their contribution to the total degree undergraduate enrollment at CUNY. The same weight is applied to all respondents from a given college. Without this weighting, students from large colleges would be under-represented while students from small colleges would be over-represented in the sector and university averages.

Student Experience Survey Response Rates by College: 2008

College	Sample Size	Survey Form					
		Paper		Web		Total	
	N	N	%	N	%	N	%
Baruch	1,000	289	28.9	96	9.6	385	38.5
Brooklyn	1,000	293	29.3	73	7.3	366	36.6
City	1,000	309	30.9	56	5.6	365	36.5
Hunter	1,000	323	32.3	99	9.9	422	42.2
Lehman	1,000	317	31.7	38	3.8	355	35.5
Queens	1,000	288	28.8	39	3.9	327	32.7
York	1,000	266	26.6	18	1.8	284	28.4
Senior Colleges	7,000	2,085	29.8	419	6.0	2,504	35.8
John Jay	1,000	248	24.8	47	4.7	295	29.5
Medgar Evers	1,000	226	22.6	24	2.4	250	25.0
NYCCT	1,000	256	25.6	23	2.3	279	27.9
Staten Island	1,000	263	26.3	10	1.0	273	27.3
Comprehensive Colleges	4,000	993	24.8	104	2.6	1,097	27.4
BMCC	1,000	213	21.3	12	1.2	225	22.5
Bronx	1,000	264	26.4	43	4.3	307	30.7
Hostos	1,000	266	26.6	19	1.9	285	28.5
Kingsborough	1,000	232	23.2	19	1.9	251	25.1
LaGuardia	1,000	264	26.4	19	1.9	283	28.3
Queensborough	1,000	228	22.8	31	3.1	259	25.9
Community Colleges	6,000	1,467	24.5	143	2.4	1,610	26.8
Total	17,000	4,545	26.7	666	3.9	5,211	30.7

1. Which of the following sources provided you with information that influenced your decision to attend this college? (Select all that apply.)

- My high school counselor
- A high school teacher or college professor
- A private counselor
- The college's admissions office
- An advisor from my former college
- A family member
- A friend
- Information from the college's or CUNY's website
- A visit to the college campus
- Information from a college guide (e.g., US News, Peterson's)

2. Which of the following is your primary goal for attending the college in which you are currently enrolled? (Select only one.)

- To complete a degree
- To prepare for transfer to another CUNY college
- To prepare for transfer to another college outside of CUNY
- To obtain or update job-related skills
- To prepare for a change in career
- To prepare for graduate or professional school
- For self-improvement or personal enjoyment

3. Over the last week (7 full days), about how many hours did you spend doing each of the following? (Select one answer for each.)

	0 hrs	1-5 hrs	6-10 hrs	11-20 hrs	Over 20 hrs
a. Preparing for class (studying, reading, writing, rehearsing, and other activities related to your academic program)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Attending classes and labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Doing coursework online (Internet research, class-related email or discussion posts, work in Blackboard™ course sites)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Participating in student government-related activities on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Participating in intramural athletics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Participating in other student activities on campus such as clubs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Providing care for other people (parents, children, spouse, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Traveling to and from campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Doing volunteer work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. This semester, are you working for pay? (Select all that apply.) No Yes, on campus Yes, off campus

5. Over the last week (7 full days), about how many hours did you spend working for pay (total for all paying jobs)?

- 0
- 1-10
- 11-20
- 21-34
- 35 or more

6. Do you have a computer at home?

- No
- Yes, without an Internet connection
- Yes, with dial-up Internet connection
- Yes, with cable/DSL Internet connection

If Yes, a. Do you have a desktop computer at home? No Yes

- b. Do you have a laptop computer at home? No Yes, with the ability for wireless connectivity
- Yes, without the ability for wireless connectivity

7. During the current school year how often have you... (Select one answer for each.)

	Very Often	Often	Occasionally	Never
a. Handed in an assignment using email?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Looked at a course's web page without using Blackboard™?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Found information about registration, testing, or other college-related information online?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Searched online for information for a class assignment?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Used email to communicate with a classmate about an assignment?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Communicated with a professor using email?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Used a computer in a computer lab on campus?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(Question 7 continued on the next page.)



7. (continued)

Very Often Often Occasionally Never

- h. Used a computer during a class?
- i. Participated in an online class discussion?
- j. Used a computer at school to do an assignment for school?
- k. Used a computer at home to do an assignment for school?
- l. Used online resources from a CUNY library?
- m. Collaborated online with a classmate on a course project?
- n. Listened to a recorded course lecture on a computer or portable audio device (MP3 player)?

8. Based on your experiences at this college, please indicate your agreement or disagreement with the following statements about course offerings. (Select one answer for each.)

Strongly Agree Agree Neutral Disagree Strongly Disagree

- a. I would like the college to offer more courses in the evening.
- b. I would like the college to offer more courses on the weekend.
- c. I would like the college to offer more early morning courses (8 AM or earlier).
- d. Generally, courses are offered at times when I can take them.
- e. I would like the college to offer more courses online.

9. Based on your experiences at this college, please indicate your agreement or disagreement with the following statements. (Select one answer for each.)

Strongly Agree Agree Neutral Disagree Strongly Disagree

- a. My college provides adequate advisement in choosing a major.
- b. My college encourages students to study together.
- c. My college encourages me to connect what I learn in one course with other courses.
- d. My college encourages me to take independent studies with faculty.
- e. My college encourages students to attend full-time.
- f. My college encourages participation in campus activities.
- g. My college has clearly communicated the requirements for the degree I am pursuing.

10. This semester, were you able to register for every course you wanted to take? Yes (SKIP to #13) No (Continue with #11)

11. I could not register for... (Select all that apply.)

- A course that would have satisfied a "Gen Ed" (distribution or core) requirement
- A course required to enter my major
- A course required for my major, itself
- An elective course (neither a "Gen Ed" nor major requirement)

12. Which of the following best describes the reason you were not able to register for that course? (Select one only.)

If you selected more than one response for #11, answer this question for the first one you selected.

- No seats were available at any time
- Seats were available but not when I could take the class
- Seats were available but not when I wanted to take the class
- I could not get the necessary permission to take the class
- The course was not offered at all this semester

13. Thinking about all of the courses you are taking this semester, please indicate your level of satisfaction with each of the following.

(Select one answer for each.)

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

- a. Availability of faculty outside of class
- b. Frequency of feedback from faculty about your course performance
- c. Quality of feedback from faculty about your course performance
- d. Level of faculty preparedness for class
- e. Ability of faculty to communicate clearly

14. Indicate your level of satisfaction with each of the Administrative Services listed below. If you have not used the service, fill in the circle in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know/ Not Applicable
a. Registration procedures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Testing office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Financial aid services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Billing and payment procedures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Admissions process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. Indicate your level of satisfaction with each of the Computer Services listed below. If you have not used the service or it is not available at your college, fill in the circle in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know/ Not Applicable
a. Campus computing in general	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Computer lab hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Availability of computer labs on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Availability of computers on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Availability of wireless internet access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. Indicate your level of satisfaction with each of the Academic Support Services listed below. If you have not used the service or it is not available at your college, fill in the circle in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know/ Not Applicable
a. Academic advising	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Tutoring services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Library facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Library services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Library collections (books, periodicals, online library resources, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Science laboratories	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Learning labs (writing/language/math)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Study areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Indicate your level of satisfaction with each of the Student Services listed below. If you have not used the service or it is not available at your college, fill in the circle in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know/ Not Applicable
a. Personal counseling (not academic counseling)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Athletic facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Intramural athletic offerings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Career planning and placement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Student health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Child care services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Services for students with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Services for international students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Veteran Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Women's Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. Student Government	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l. Condition of buildings and grounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m. Campus security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. If you could start college over, would you choose to attend this college? (Select one.)

- Definitely Yes
 Probably Yes
 Probably No
 Definitely No

